

**PUBLIC SERVICE COMMISSION OF THE DISTRICT OF COLUMBIA  
1325 G STREET, N.W., SUITE 800  
WASHINGTON, D.C. 20005**

**PUBLIC NOTICE**

**JULY 15, 2021 TECHNICAL CONFERENCE  
ON  
WASHINGTON GAS LIGHT COMPANY'S PROPOSED  
ARREARAGE MANAGEMENT PROGRAM**

**July 8, 2021**

**FORMAL CASE NO. 1164, IN THE MATTER OF AN INQUIRY INTO THE IMPACTS  
OF THE COVID-19 PANDEMIC ON DISTRICT UTILITIES AND CONSUMERS,**

1. In Order Nos. 20707 and 20749, the Public Service Commission of the District of Columbia (“Commission”) adopted measures for utility customers impacted by the COVID-19 pandemic.<sup>1</sup> Among those measures, the Commission directed Washington Gas Light Company (“WGL”) to file an Arrearage Management Program (“AMP”) to assist gas customers with past due bills.<sup>2</sup> On April 19, 2021, WGL filed its AMP proposal.<sup>3</sup> WGL’s AMP proposes to: (1) forgive one-twelfth of the pre-program arrears each month that customers pay their new bill in full and on time; (2) give customers opportunities to stay in the program, even if they miss up to two payments; and (3) complete a customer’s AMP plan when the customer makes 12 months’ worth of bill payments.<sup>4</sup> The Department of Energy and Environment (“DOEE”) filed initial comments generally supporting WGL’s proposed AMP but proffered several changes.<sup>5</sup>

2. In Order No. 20707, the Commission indicated that a technical conference would be held to discuss the merits of WGL’s proposal and the concerns raised by DOEE and the Commission, namely the length of the program period and how the program will address “hard access account balances.”<sup>6</sup> In accordance with the Commission’s directive, a Technical

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<sup>1</sup> *Formal Case No. 1164, In the Matter of an Inquiry into the Impacts of COVID-19 Pandemic on District Utilities and Consumers*, (“*Formal Case No. 1164*”), Order No. 20707, rel. March 3, 2021 (“Order No. 20707”); *Formal Case No. 1164*, Order No. 20749, ¶ 1, rel. May 27, 2021 (“Order No. 20749”).

<sup>2</sup> The Commission noted that the Potomac Electric Power Company (“Pepco”) already has an AMP to assist electric customers. Order No. 20707, ¶ 8.

<sup>3</sup> *Formal Case No. 1164*, Washington Gas Arrearage Management Program Proposal, filed April 19, 2021.

<sup>4</sup> *Formal Case No. 1164*, Washington Gas Arrearage Management Program Proposal, at 4, filed April 19, 2021.

<sup>5</sup> *Formal Case No. 1164*, Department of Energy and Environment’s Comments Regarding Washington Gas Light Company’s Arrearage Management Program Proposal, filed May 11, 2021.

<sup>6</sup> *Formal Case No. 1164*, Order No. 20749, ¶¶ 13, 14.

Conference is scheduled for **Thursday, July 15, 2021, from 10:00 am to 12:00 p.m.** Eastern Standard Time. The Technical Conference will be held virtually via Microsoft Teams.

3. Persons interested in participating in the Technical Conference should notify the Commission of their intent to attend no later than noon, **Monday, July 12, 2021**, by sending an email including the participant's name and organization, if applicable, with the subject "FC1164 WGL's AMP Technical Conference" to Attorney Advisor, Jamond Perry at [jperry@psc.dc.gov](mailto:jperry@psc.dc.gov).

**A TRUE COPY:**

**BY DIRECTION OF THE COMMISSION:**

**CHIEF CLERK:**

**BRINDA WESTBROOK-SEDGWICK  
COMMISSION SECRETARY**