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January 21, 2025

Ms. Brinda Westbrook-Sedgwick
Commission Secretary
Public Service Commission
of the District of Columbia
1325 G Street NW, Suite 800
Washington, DC 20005

Re: ARDIR – Information on Disconnections for Non-Payment

Dear Ms. Westbrook-Sedgwick:

Enclosed for filing is the Potomac Electric Power Company's November 2024 information on disconnections in compliance with Order Nos. 14293 and 15134, issued on May 11, 2007 and December 9, 2008 respectively.

Please note that Pepco has updated the data in the report regarding the dollars in arrears for low-income customers. These data have been updated for the previous months January through November 2024 to more accurately reflect the arrearages for the monthly periods

Please feel free to contact me if you have any questions regarding this matter.

Sincerely,

/s/ *Dennis P. Jamouneau*

Dennis P. Jamouneau

Enclosure

cc: All Parties of Record

DC PSC Case 813-1043 Order Nos. 14293 and 15134	January	February	March	April	May	June
the number of residential customers	316,383	316,812	317,391	317,645	317,990	317,950
the number of low income residential customers	20,063	21,226	21,678	22,606	22,488	20,036
the number of residential customers in arrears and total dollars						
# customers in arrears	71,639	70,996	74,831	73,416	72,859	73,626
\$ customers in arrears	\$35,650,128	\$35,635,096	\$38,099,046	\$36,103,847	\$34,948,358	\$34,152,792
the number of low income residential customers in arrears and total dollars						
# customers in arrears	11,615	12,171	12,900	12,843	12,739	11,634
\$ customers in arrears	\$9,758,555	\$10,316,290	\$11,067,032	\$10,402,978	\$10,145,742	\$9,131,681
the number of residential terminations for nonpayment	595	549	241	377	545	704
the number of low income residential terminations for nonpayment	48	91	40	74	100	127
the number of residential service arrearage related restorations	224	342	133	181	252	375
the number of low income residential service arrearage related restorations	52	49	28	54	69	85
the total dollar amount of residential accounts determined uncollectible						
# deem as Bad Debt	2,811	2,905	2,534	880	1,162	1,099
\$ deem as Bad Debt	\$1,874,508	\$1,869,163	\$1,602,313	\$658,819	\$734,009	\$1,303,006
the total dollar amount of low income residential accounts determined uncollectible						
# deem as Bad Debt	660	698	590	284	312	293
\$ deem as Bad Debt	\$842,114	\$759,150	\$672,946	\$372,884	\$355,268	\$440,654
the number of disconnection notices issued to residential customers	15,106	10,493	13,335	13,476	12,286	10,819
the number of disconnection notices issued to low income residential customers	2,547	2,128	3,098	2,756	2,542	2,056
the total revenues from residential	\$32,984,593	\$32,167,814	\$26,384,990	\$24,614,196	\$24,491,564	\$28,164,738
the total revenues from low income residential customers	\$2,120,362	\$2,086,187	\$1,428,933	\$1,490,376	\$1,339,693	\$1,343,539
the number & total dollars of residential customers with deferred payment agreements						
# Time Payment Arrangement (TPA)	6,812	7,029	7,323	7,194	6,972	6,428
\$ Time Payment Arrangements (TPA)	\$4,840,089	\$5,058,971	\$5,603,028	\$5,380,716	\$5,237,968	\$4,639,143
the number & total dollars of low income residential customers deferred payment agreements						
# Time Payment Arrangement (TPA)	1,432	1,530	1,645	1,871	1,779	1,513
\$ Time Payment Arrangements (TPA)	\$1,253,878	\$1,385,141	\$1,547,166	\$1,715,745	\$1,659,542	\$1,342,440

Note: The total number residential customers includes the total number of low income customers

DC PSC Case 813-1043 Order Nos. 14293 and 15134	July	August	September	October	November	December
the number of residential customers	318,839	319,131	320,427	320,759	320,359	321,677
the number of low income residential customers	22,281	22,035	19,918	21,256	18,786	20,935
the number of residential customers in arrears and total dollars						
# customers in arrears	72,125	75,440	76,888	75,061	78,256	99,757
\$ customers in arrears	\$34,117,571	\$35,678,347	\$35,265,137	\$32,198,694	\$32,923,138	\$32,465,722
the number of low income residential customers in arrears and total dollars						
# customers in arrears	12,863	13,446	12,372	13,145	11,711	13,156
\$ customers in arrears	\$10,351,525	\$11,036,578	\$10,023,414	\$10,867,903	\$9,882,039	\$11,429,995
the number of residential terminations for nonpayment	929	2,456	2,296	1,815	1,092	377
the number of low income residential terminations for nonpayment	184	412	358	374	207	73
the number of residential service arrearage related restorations	533	1,436	1,149	981	655	183
the number of low income residential service arrearage related restorations	131	345	255	258	191	63
the total dollar amount of residential accounts determined uncollectible						
# deem as Bad Debt	1,255	1,254	1,169	1,909	2,172	1,882
\$ deem as Bad Debt	\$1,202,828	\$932,850	\$1,078,639	\$1,259,001	\$1,084,904	\$1,067,320
the total dollar amount of low income residential accounts determined uncollectible						
# deem as Bad Debt	403	428	389	632	651	541
\$ deem as Bad Debt	\$582,745	\$476,934	\$521,348	\$639,020	\$562,156	\$456,159
the number of disconnection notices issued to residential customers	12,324	25,266	15,491	32,054	12,380	14,195
the number of disconnection notices issued to low income residential customers	2,744	5,310	3,138	6,860	2,562	2,952
the total revenues from residential	\$41,275,554	\$39,683,676	\$30,482,499	\$26,047,031	\$23,619,568	\$30,738,894
the total revenues from low income residential customers	\$2,284,832	\$1,993,870	\$1,376,563	\$1,281,404	\$1,153,414	\$1,908,500
the number & total dollars of residential customers with deferred payment agreements						
# Time Payment Arrangement (TPA)	6,099	7,047	9,078	8,524	8,301	7,299
\$ Time Payment Arrangements (TPA)	\$4,770,543	\$5,270,668	\$6,017,507	\$5,491,458	\$5,132,656	\$4,538,051
the number & total dollars of low income residential customers deferred payment agreements						
# Time Payment Arrangement (TPA)	1,710	1,972	2,488	2,332	1,946	1,811
\$ Time Payment Arrangements (TPA)	\$1,566,279	\$1,827,683	\$1,870,617	\$1,691,638	\$1,326,427	\$1,318,659

Note: The total number residential customers includes the total number of low income customers

CERTIFICATE OF SERVICE

I hereby certify that on this 21st day of January 2025 a copy of Potomac Electric Power Company's December 2024 Information on Disconnections was sent by electronic mail to all parties in Docket ARDIR.

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