



1000 Maine Avenue, SW
Suite 700
Washington, DC 20024
www.washingtongas.com

jdodge@washgas.com

September 2, 2025

VIA ELECTRONIC FILING

Brinda Westbrook-Sedgwick
Commission Secretary
Public Service Commission
of the District of Columbia
1325 "G" Street, N.W., 8th Floor
Washington, D.C. 20005

Re: FC 1142 - Washington Gas Light Company - Commitment No. 51 – Annual Report

Dear Ms. Westbrook-Sedgwick:

Pursuant to Merger Commitment No. 51, Washington Gas Light Company hereby submits for filing its Annual Report, which compares the performance of the utilities within the AltaGas utility family.

If you have any questions regarding this matter, please feel free to contact me.

Sincerely,

John C. Dodge
Associate General Counsel and
Director, Regulatory Matters

cc: Per Certificate of Service

FORMAL CASE NO. 1142

DC COMMITMENT 51

“The Applicants shall file a report, on an annual basis, which compares the performance of the utilities within the AltaGas family. The reports should include, but not limited to, an examination of reliability, customer service, safety and regulatory matters.”

In its seventh annual report, pursuant to DC Merger Commitment 51, Washington Gas presents below, metrics on reliability, customer service, and safety, which are currently tracked and reported by Washington Gas and SEMCO. For regulatory matters, Washington Gas provides a comparison of some of the more important aspects of general rate case applications across these jurisdictions, and provides summary data for the most recent general rate case applications for the two utilities.

[NOTE: Annual reporting period is July 1, 2024 to June 30, 2025.](#)

Reliability

- Number of emergency calls (including leaks) per year;

WASHINGTON GAS	9,172
SEMCO	7,250

- Number of unplanned outages per year (15 customer minimum to qualify as outage)

[NOTE – SEMCO does not track outages with fewer than 2 customers affected](#)

WASHINGTON GAS	2
SEMCO	8

- Number of customers affected by the unplanned outages;

WASHINGTON GAS	39
SEMCO	314

Customer service

- Average answer time; (within 30 seconds)

NOTE – SEMCO tracks Average answer time by minutes not percentage.

WASHINGTON GAS*	0:00:25 Min
SEMCO	0:00:30 Min

- Customer satisfaction survey

WASHINGTON GAS*	87.37%
SEMCO	95.41%

- Call abandonment rate

WASHINGTON GAS*	1.82%
SEMCO	0.90%

Safety

- DART (Days Away Restricted or Transferred) incident rate

[Total # of DART's *200000/Labor Hours]

WASHINGTON GAS	0.52
SEMCO	0.50

- Preventable vehicle accident rate

[Total # of Preventable Accidents*1,000,000/Total Miles (KM) Driven]

WASHINGTON GAS	2.18 (KM)
SEMCO	1.41 (KM)

- Total recordable injury rate
 [Total # of OSHA Recordables *200000/Labor Hours]

WASHINGTON GAS	0.66
SEMCO	0.75

- Lost time injury rate
 [Total # of Lost Time Cases*200000/Labor Hours]

WASHINGTON GAS	0.29
SEMCO	0.00

Regulatory Comparison: Rate Case Parameters - Commitment #51

Jurisdiction	Test Year	Update Test Year to Actual (Y/N)	Statutory Period to Rule on Rate Case	Time Limit to file next Rate Case	Is Staff an Intervenor in Rate Case? (Y/N)	
Washington Gas - District of Columbia	Historical	Yes	None	N/A	No	
SEMCO	Historical/ Projected	No	10 months	Every 12 months. No current moratorium	Yes	

□

Regulatory Comparison: Rate Case Result - Commitment #51

Jurisdiction	Case No.	Date Filed	Test Period	Increase Requested (\$Million)	Increase/Decrease Granted (\$Million)	ROR Requested	ROR Granted	ROE Requested	ROE Granted	Final Order No. and Issue Date
Washington Gas - District of Columbia	FC 1180	8/5/2024	4/1/2023 - 03/31/2024	\$45.60	N/A	7.87%	N/A	10.50%	N/A	N/A
SEMCO	U-20479	5/31/2019	1/1/2018-12/31/2018	\$38.1	\$19.90 ¹	7.04%	6.44%	10.50%	9.87%	U-20475 12/6/19

Footnote 1

Does not include Main Replacement Program or Infrastructure Reliability Improvement Program approved in the rate case

CERTIFICATE OF SERVICE

I, the undersigned counsel, hereby certify that on this 2nd day of September 2025, I caused copies of the foregoing to be hand-delivered, mailed, postage-prepaid, or electronically delivered to the following:

Jaymond Perry, Esq.
Lara Walt, Esq.
Office of General Counsel
Public Service Commission
1325 G St. NW, Suite 800
Washington, DC 20005
jperry@psc.dc.gov
lwalt@psc.dc.gov

Frann G. Francis, Esq.
Apartment and Office Building
Association
1025 Connecticut Ave, N.W., Suite
1005
Washington, DC 20036
ffrancis@aoba-metro.org
*Counsel for the Apartment and
Office Building Association*

Ade Adeniyi, Esq.
Office of People's Counsel 655
15th St. NW, Suite 200
Washington, DC 20005
aadeniyi@opc-dc.gov *Counsel
for the Office of People's
Counsel*

Bruce R. Oliver
Revilo Hill Associates, Inc.
7103 Laketree Drive
Fairfax Station, VA 22039
revilohill@verizon.net

Mark J. Murphey, Esq.
Mooney, Green, Saindon,
Murphy & Welch, PC
1920 L St. NW, Suite 400
Washington, DC 20036
mmurphy@mooneygreen.com
*m Counsel for the International
Brotherhood of Teamsters
Local 96*

Brian Caldwell, Esq.
Office of the Attorney General
for the District of Columbia
441 4th St., NW
Washington, DC 20001
brian.caldwell@dc.gov
*Counsel for the District of
Columbia Government*

Andrew G. Pizor, Esq. National
Consumer Law Center 1001
Connecticut Ave, NW Suite 510
Washington, DC 20036
apizor@nclc.org
*Counsel for the National
Consumer Law Center*

Alan Barak, Esq.
Hussain Karim, Esq.
Department of Energy and
Environment
1200 1st St., NE, 5th Floor
Washington, DC 20002
Alan.barak@dc.gov
Hussain.karim@dc.gov
*Counsel for the District of
Columbia Government*

Emily W. Medlyn, Esq.
U.S. Army Legal Services
Agency Regulatory Law Office
9275 Gunston Rd.
Fort Belvoir, VA 22060
emily.w.medlyn.civ@mail.mil
*Counsel for the Department
of Defense and all other
Federal Executive Agencies*

James F. Wallington, Esq.
Baptiste & Wilder, P.C.
1150 Connecticut Ave., NW
Suite 315
Washington, DC 20036
jwallington@bapwild.com
*Counsel for OPEIU Local 2,
AFL-CIO*

Dan Dyer
President, OPEIU Local 2,
AFL-CIO
8555 16th St., NW, Suite 550
Silver Spring, MD 20190
ddyer@opeiu-local2.org

May Va Lor
Corporate Affairs Department,
LiUNA
905 16th St., NW
Washington, DC 20006
mlor@liuna.org

Scott H. Strauss, Esq.
Spiegel & McDiarmid LLP
1875 I St., NW
Suite 700
Washington, DC 20006
scott.strauss@spiegelmcid.com
*Counsel for the District of
Columbia Government*

Andrea H. Harper, Esq.
Dennis Jamouneau, Esq.
Potomac Electric Power Company
701 9th St. NW, Suite 1100
Washington, DC 20068
djamouneau@pepcoholdings.com
*Counsel for Potomac Electric
Power Company*

Brian Petruska, Esq.
General Counsel, LiUNA Mid-
Atlantic Region
11951 Freedom Dr., Suite 310
Reston, VA 20190
bpetruska@maliuna.org
*Counsel for the Baltimore
Washington Construction & Public
Employees Laborers' District
Council*

Abigail V. Carter, Esq.
Bredhoff & Kaiser P.L.L.C.
805 15th Street, NW Suite 1000
Washington, DC 20005
acarter@bredhoff.com

JOHN C. DODGE