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December 18, 2025

Ms. Brinda Westbrook-Sedgwick  
Commission Secretary  
Public Service Commission  
of the District of Columbia  
1325 G Street NW, Suite 800  
Washington, DC 20005

**Re: ARDIR – Information on Disconnections for Non-Payment**

Dear Ms. Westbrook-Sedgwick:

Enclosed for filing is the Potomac Electric Power Company's November 2025 information on disconnections in compliance with Order Nos. 14293 and 15134, issued on May 11, 2007 and December 9, 2008 respectively.

Please feel free to contact me if you have any questions regarding this matter.

Sincerely,

*/s/ Dennis P. Jamouneau*

Dennis P. Jamouneau

Enclosure

cc: All Parties of Record

DC PSC Case 813-1043 Order Nos. 14293 and 15134	January	February	March	April	May	June
the number of residential customers	322,532	323,022	324,371	325,128	324,739	324,897
the number of <b>low income</b> residential customers	25,514	24,516	24,268	24,087	25,170	25,087
the number of residential customers in arrears and total dollars						
# customers in arrears	77,525	74,240	80,369	77,137	77,718	74,786
\$ customers in arrears	\$33,184,800	\$39,729,798	\$47,668,764	\$47,048,420	\$45,232,336	\$41,569,621
the number of <b>low income</b> residential customers in arrears and total dollars						
# customers in arrears	14,383	13,690	14,780	13,692	14,936	14,024
\$ customers in arrears	\$11,055,364	\$10,789,636	\$13,123,176	\$11,967,113	\$12,878,968	\$11,681,378
the number of residential terminations for nonpayment	155	0	0	113	1,545	919
the number of <b>low income</b> residential terminations for nonpayment	46	0	0	25	325	222
the number of residential service arrearage related restorations	39	0	0	44	870	545
the number of <b>low income</b> residential service arrearage related restorations	12	0	0	9	191	141
the total dollar amount of residential accounts determined uncollectible						
# deem as Bad Debt	2,432	2,170	1,219	1,113	1,358	1,142
\$ deem as Bad Debt	\$2,716,428	\$1,679,310	\$1,043,902	\$928,766	\$977,199	\$668,844
the total dollar amount of <b>low income</b> residential accounts determined uncollectible						
# deem as Bad Debt	703	812	447	396	460	388
\$ deem as Bad Debt	\$1,310,338	\$848,375	\$584,050	\$468,910	\$528,504	\$308,288
the number of disconnection notices issued to residential customers	21,090	0	0	26,375	17,357	13,886
the number of disconnection notices issued to <b>low income</b> residential customers	5,609	0	0	5,711	3,983	3,409
the total revenues from residential	\$43,447,627	\$42,797,535	\$33,254,689	\$28,328,948	\$27,622,077	\$33,641,937
the total revenues from <b>low income</b> residential customers	\$2,670,332	\$2,412,955	\$1,847,886	\$1,754,393	\$1,410,116	\$1,702,646
the number & total dollars of residential customers with deferred payment agreements						
# Time Payment Arrangement (TPA)	6,773	7,278	6,669	8,026	9,993	9,173
\$ Time Payment Arrangements (TPA)	\$4,521,231	\$5,084,877	\$4,740,547	\$6,229,982	\$7,734,133	\$6,576,267
the number & total dollars of <b>low income</b> residential customers deferred payment agreements						
# Time Payment Arrangement (TPA)	1,801	1,685	1,476	1,916	2,742	2,555
\$ Time Payment Arrangements (TPA)	\$1,411,969	\$1,390,356	\$1,308,443	\$1,746,653	\$2,439,681	\$2,117,682

Note: The total number residential customers includes the total number of low income customers

DC PSC Case 813-1043 Order Nos. 14293 and 15134	July	August	September	October	November	December
the number of residential customers	325,300	325,154	325,077	325,337	325,508	
the number of <b>low income</b> residential customers	24,542	23,335	22,181	21,303	21,113	
the number of residential customers in arrears and total dollars						
# customers in arrears	72,723	78,727	77,771	77,385	82,101	
\$ customers in arrears	\$41,558,732	\$46,216,341	\$44,296,029	\$44,518,657	\$46,150,197	
the number of <b>low income</b> residential customers in arrears and total dollars						
# customers in arrears	13,133	13,553	12,794	12,040	12,291	
\$ customers in arrears	\$10,868,216	\$11,297,057	\$10,435,317	\$9,962,844	\$10,126,885	
the number of residential terminations for nonpayment	576	1,338	2,581	0	684	
the number of <b>low income</b> residential terminations for nonpayment	139	288	530	0	85	
the number of residential service arrearage related restorations	342	651	1,305	0	375	
the number of <b>low income</b> residential service arrearage related restorations	100	141	295	0	44	
the total dollar amount of residential accounts determined uncollectible						
# deem as Bad Debt	1,181	1,187	1,259	1,917	1,468	
\$ deem as Bad Debt	\$755,228	\$791,186	\$813,970	\$1,802,189	\$1,244,902	
the total dollar amount of <b>low income</b> residential accounts determined uncollectible						
# deem as Bad Debt	393	399	423	634	469	
\$ deem as Bad Debt	\$343,944	\$373,976	\$429,494	\$948,014	\$676,017	
the number of disconnection notices issued to residential customers	20,497	12,053	16,087	17,576	17,284	
the number of disconnection notices issued to <b>low income</b> residential customers	4,653	2,615	3,256	3,577	3,451	
the total revenues from residential	\$54,670,249	\$48,573,198	\$39,098,241	\$34,631,069	\$27,993,714	
the total revenues from <b>low income</b> residential customers	\$2,781,612	\$2,063,165	\$1,631,563	\$1,510,418	\$1,177,084	
the number & total dollars of residential customers with deferred payment agreements						
# Time Payment Arrangement (TPA)	9,386	9,201	9,810	9,376	9,592	
\$ Time Payment Arrangements (TPA)	\$6,811,841	\$6,577,774	\$7,158,036	\$6,548,310	\$6,653,886	
the number & total dollars of <b>low income</b> residential customers deferred payment agreements						
# Time Payment Arrangement (TPA)	2,545	2,288	2,301	2,090	2,222	
\$ Time Payment Arrangements (TPA)	\$2,005,120	\$1,798,107	\$1,752,456	\$1,530,390	\$1,641,721	

Note: The total number residential customers includes the total number of low income customers

## **CERTIFICATE OF SERVICE**

I hereby certify that on this 18<sup>th</sup> day of December 2025 a copy of Potomac Electric Power Company's November 2025 Information on Disconnections was sent by electronic mail to all parties in Docket ARDIR.

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