

March 26, 2020
Via Web Filing

Ms. Brinda Westbrook-Sedgwick, Commission Secretary
Public Service Commission of District of Columbia
1325 G ST NW
Suite 800
Washington, DC 20005

**RE: West Telecom Services, LLC
Notification of Company Name Change**

Dear Ms. Westbrook-Sedgwick:

This letter is submitted on behalf of West Telecom Services, LLC (“Company”) to notify the Commission that the Company has changed its name to Intrado Communications, LLC. The Company respectfully requests that the Commission issue an updated certificate, if applicable, to reflect the Company’s name as “Intrado Communications, LLC” and change the Company name in all Commission records. The Company was originally authorized to provide resold and facilities-based local exchange and long distance telecommunications services in the District of Columbia pursuant to authority granted in Case No. TA 01-12-3; Order 12067.

A copy of the Company’s Certificate of Amended Registration on file with District of Columbia Department of Consumer and Regulatory Affairs is attached hereto as Exhibit A.

The Company has changed its name as part of a recent rebranding and marketing campaign by its ultimate parent company, Intrado Corporation f/k/a West Corporation and does not entail any restructuring, merger or other transaction impacting the corporate existence or management of the Company, and will not affect the services or rates provided to the customers of the Company. Customer notice has been provided via bill insert. A copy of this notice attached to the Application as Exhibit B.

Any questions you may have regarding this filing should be directed to my attention at 407-740-3002 or via email to cwightman@inteserra.com. Thank you for your assistance in this matter.

Sincerely,

/s/Connie Wightman

Connie Wightman
Consultant

cc: R. W. McCausland – Intrado Communications, LLC (via Email)
S. Ward – Intrado Communications, LLC (via Email)
tms: DCx2001

Enclosures
CW/kb

Exhibit A

Amended Secretary of State Certificate

GOVERNMENT OF THE DISTRICT OF COLUMBIA
DEPARTMENT OF CONSUMER AND REGULATORY AFFAIRS
CORPORATIONS DIVISION



C E R T I F I C A T E

THIS IS TO CERTIFY that all applicable provisions of the District of Columbia Business Organizations Code have been complied with and accordingly, this ***CERTIFICATE OF AMENDED REGISTRATION*** is hereby issued to:

INTRADO COMMUNICATIONS, LLC

Effective Date: 2/13/2020

IN WITNESS WHEREOF I have hereunto set my hand and caused the seal of this office to be affixed as of 2/13/2020 10:37 AM

Business and Professional Licensing Administration



Josef G. Gasimov

JOSEF G. GASIMOV
Acting Superintendent of Corporations
Corporations Division

Muriel Bowser
Mayor

Tracking #: KNjaO5nK

Exhibit B

Customer Notice

Subject: Intrado Communications Holdings, LLC

February 7th, 2020

Dear Customer,

We are pleased to announce that as of April 1, 2020, West Telecom Services Holdings, LLC will change its name to Intrado Communications Holdings, LLC.

This is a very exciting milestone for our company and reflects a new stage in our evolution as the innovative, cloud-based, global technology partner you've come to rely on. This includes the company name change, new logo and a fresh visual identity. Our new branding reflects both the evolution of the company as well as its vision for the future.

For your existing services, it remains business as usual. However, as Intrado, we have made significant investments in our own proprietary technologies and several strategic acquisitions to expand our product suite to provide you with the best-in-class technology and services. The result is that we have transformed our business with the goal of more fully supporting your own digital transformation journey.

Please read the following information on any action required.

As of April 1, 2020, invoices for services provided will be billed by the name Intrado Communications Holdings, LLC. Your first invoice from Intrado Communications Holdings, LLC will be issued after this date.

This is a branding/name change only; the company is not merging, changing ownership, or undergoing any other change. No assignment or other contractual change is required. Please note that our VAT/Tax number will not change.

Our FEIN, bank account number and sort code will remain the same, but the account name will change to Intrado Communications Holdings, LLC. Please reflect this name in your internal systems. **The correct bank account for these payments ends in "3567".**

An updated W-9 will be provided with the April 7th, 2020 invoice.

Additionally, in the coming months, we will be changing our email domain from @west.com to @intrado.com. Please add the new email domain @intrado.com to your safe sender and whitelist to ensure you and your colleagues continue to receive email notifications regarding your West accounts. There will be no change to the IP addresses used and all incoming emails to the existing @west.com addresses will be redirected.

Best regards,

Intrado Communications Holdings, LLC