

GOVERNMENT OF THE DISTRICT OF COLUMBIA
OFFICE OF THE ATTORNEY GENERAL

KARL A. RACINE
ATTORNEY GENERAL



Public Advocacy Division
Social Justice Section

ELECTRONIC FILING

May 26, 2020

Ms. Brinda Westbrook-Sedgwick
Public Service Commission
Of the District of Columbia Secretary
1325 G Street, NW, Suite 800
Washington, DC 20005

**Re: Formal Case No. 1125 – In the Matter of the Promotion of the Utility
Discount Programs**

Dear Ms. Westbrook-Sedgwick:

Enclosed, please find for filing the Department of Energy and Environment's Motion to File its April 2020 (1) Report on Customer Feedback Surveys Results, and (2) Report on Utility Discount Program Applications Out of Time. The referenced Reports are attached to this Motion. If you have any questions regarding this filing, please do not hesitate to contact the undersigned.

Respectfully submitted,

Karl A. Racine
Attorney General

By: /s/ Brian Caldwell
BRIAN CALDWELL
Assistant Attorney General
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cc: Service List

consent to this out-of-time filing.³ Finally, the Commission will benefit from the information contained in these reports because April 2020 represents the first full month in which the Mayor's COVID-19 public health emergency declaration necessitated the closure of DOEE's Emergency Assistance Centers, resulting in the acceptance of online UDP Applications only.

WHEREFORE, DOEE respectfully moves the Commission to accept the attached April 2020 Reports out of time.

Respectfully submitted,

KARL A. RACINE
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KATHLEEN KONOPKA
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/s/ Jennifer L. Berger
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May 26, 2020

*Attorneys for the Department of Energy and
Environment*

³ Verizon, Washington DC, Inc.; Solix, Inc., Potomac Electric Power Company, Washington Gas Light Co., and D.C. Water all affirmatively indicated their consent. As of the time of this filing, the Office of People's Counsel for the District of Columbia did not indicate whether or not it consented to the relief requested in this Motion.

**BEFORE THE PUBLIC SERVICE COMMISSION
OF THE DISTRICT OF COLUMBIA**

IN THE MATTER OF:

The Promotion of)	
The Utility Discount)	Formal Case No. 1125
Programs)	

**THE DEPARTMENT OF ENERGY & ENVIRONMENT'S
RESPONSE TO ORDER NOS. 17161 AND 17283**

Pursuant to Order Nos. 17161 and 17283 of the Public Service Commission of the District of Columbia, the Department of Energy & Environment (DOEE) hereby provides the following response. With Mayor Bowser adjusting the District of Columbia's operating status in response to coronavirus (COVID-19) during the month of April 2020 the DOEE Emergency Assistance Centers were closed to in person appointments. Therefore, there were no Customer Education Plan surveys conducted or collected.

Respectfully submitted,

/s/ Kenley P. Farmer

Kenley P. Farmer

Associate Director

Affordability & Efficiency Division

Department of Energy & Environment

Government of the District of Columbia

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**BEFORE THE PUBLIC SERVICE COMMISSION
OF THE DISTRICT OF COLUMBIA**

IN THE MATTER OF:

The Promotion of)	
The Utility Discount)	Formal Case No. 1125
Programs)	

**DEPARTMENT OF ENERGY & ENVIRONMENT'S
RESPONSE TO ORDER NO. 17283**

Pursuant to Order No. 17283 of the Public Service Commission of the District of Columbia, the Department of Energy & Environment (DOEE) hereby provides the following information for the month of April 2020:

1. The number of UDP applications received during the month.

RESPONSE:

DOEE received **10** UDP applications by mail.

2. The number of UDP applications processed during the month.

RESPONSE:

DOEE processed **635** UDP applications.

3. The number of UDP applications granted during the month.

RESPONSE:

DOEE approved **618** applications, 329 were approved for the Residential Aid Discount with Pepco, 190 for the Residential Essential Service with Washington Gas, and 99 for the Customer Assistance Program with DC Water.

4. The number of UDP applications denied during the month.

RESPONSE:

DOEE denied **17** applications.

Respectfully submitted,

/s/ Kenley P. Farmer

Kenley P. Farmer

Associate Director

Affordability & Efficiency Division

Department of Energy & Environment

Government of the District of Columbia

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CERTIFICATE OF SERVICE

I hereby certify that on this 26th day of May, 2020, I caused true and correct copies of the Department of Energy & Environment's Motion to File its April 2020 Reports on Customer Feedback Survey Results and Utility Discount Program Applications (Reports) Out of Time along with the Reports to be emailed to the following:

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