

CAUTION: This email originated from outside of the DC Government. Do not click on links or open attachments unless you recognize the sender and know that the content is safe. If you believe that this email is suspicious, please forward to phishing@dc.gov for additional analysis by OCTO Security Operations Center (SOC).

Hello Mr. Udeozo Ogbue,

On behalf of WGL Energy Services, Inc. (WGL Energy), and pursuant to the rules set in 15 DCMR § 304.16 and in 15 DCMR § 304.17, I am providing the Initial Billing Error Notification to the Commission's Office of Compliance & Enforcement. The error was identified on January 4, 2021. Pursuant to 15 DCMR § 304.16(b), WGL Energy will submit a follow-up written report within fourteen (14) calendar days and a final written report within sixty (60) calendar days, upon the date of this notice. If you have any questions, please let me now.

Type of Billing Error Found	Date / Time of Discovery	Approximate # of Customers Impacted	How the Electric Utility, Natural Gas Utility or Energy Supplier discovered the error
The Transmission Enhancement Charges rate (TEC) that is used for bill calculation was overstated (by a factor of 10), therefore causing overbilling.	In the afternoon on January 4, 2021	1,328 Of the 1,238 accounts impacted, we identified the customer class types: (all 1,328 for large commercial).	WGL Energy personnel found the mistake in the December 2020 Pepco Transmission Enhancement Charge pass through rate when they were reviewing the Oracle rate tables in preparation for loading the January 2020 rate. These rates can change monthly but not always.

Regards,
Tony Soruco

Antonio Soruco

Regulatory Strategy Manager

WGL Energy

P 703.287.9464 | M 571.612.9802 | antonio.soruco@wglenergy.com

Vienna, VA (HQ) | Baltimore, MD | Philadelphia, PA | Pittsburgh, PA

LOCAL. TRUSTED. RELIABLE.

WGLEnergy.com  

Disclaimer: This e-mail and any files transmitted with it are for the sole use of the intended recipient(s) and

may contain confidential and privileged information. If you are not the intended recipient(s), please reply to the sender and destroy all copies of the original message. Any unauthorized review, use, disclosure, dissemination, forwarding, printing or copying of this email, and/or any action taken in reliance on the contents of this e-mail is strictly prohibited and may be unlawful. Where permitted by applicable law, this e-mail and other e-mail communications sent to and from Washington Gas e-mail addresses may be monitored.

Get important updates on the 59th Presidential Inauguration from DC Government. Text INAUG2021 to 888-777 for updates on public safety, street closures, weather alerts, and more.