GOVERNMENT OF THE DISTRICT OF COLUMBIA OFFICE OF THE ATTORNEY GENERAL



KARL A. RACINE ATTORNEY GENERAL

Public Advocacy Division Social Justice Section

ELECTRONIC FILING

April 30, 2021

Ms. Brinda Westbrook-Sedgwick Public Service Commission Of the District of Columbia Secretary 1325 G Street, NW Suite 800 Washington, DC 20005

Re: Formal Case No. 1125 – In the Matter of the Promotion of the Utility Discount Programs.

Dear Ms. Westbrook-Sedgwick:

On behalf of the Department of Energy and Environment, please find the enclosed invoices to the utility companies, narrative summary, and supporting spreadsheets, for reimbursement of expenses associated with the second quarter of Fiscal Year 2021 Consumer Education Program and administration of the Utility Discount Programs. If you have any questions regarding this filing, please do not hesitate to contact the undersigned.

Respectfully submitted,

KARL A. RACINE Attorney General

By: /s/ Brian Caldwell

BRIAN CALDWELL Assistant Attorney General (202) 727-6211 – Direct

Email: brian.caldwell@dc.gov

cc: Service List

BEFORE THE PUBLIC SERVICE COMMISSION OF THE DISTRICT OF COLUMBIA

IN THE MATTER OF:

The Promotion of the)	Formal Case No. 1125
Utility Discount Programs)	

THE DEPARTMENT OF ENERGY AND ENVIRONMENT'S SECOND QUARTER INVOICES FOR FY 2021

The Department of Energy and Environment (DOEE) hereby submits this brief narrative along with its Fiscal Year 2021 (FY 2021) second quarter (January 1, 2021 to March 31, 2021) invoices to the utility companies for DOEE's Consumer Education Program (CEP) costs and Utility Discount Programs (UDP) administrative expenses.

A. SECOND QUARTER OUTREACH

Pursuant to the FY 2021 CEP Plan approved by the Public Service Commission of the District of Columbia in Order No. 20606, DOEE monitored and paid for advertising on radio, television, print, signs in metro stations and buses and social media. The Facebook ban on all political and issue-based advertising was lifted on March 4, 2021. Social Driver reported that UDP ads are performing above and beyond typical social media ad campaign expectations. There are 40 ads running on Facebook and Instagram, 20 in English and 20 in Spanish. Overall, the campaign has generated the following:

- (See) 740K Impressions
- (Say) 1,087 Engagements
- (Do) 10.4K Link Clicks

The click-through rate on the ads is doubling platform averages at 2.07% where the industry average is just 1%. National CineMedia multi-platform online movie streaming ads

click-through rates from the banner ads was .09% for the first half of the FY21 UDP Cross Platform Banner campaign, which launched 12/12/2020 and ended 2/26/21.

In addition to the paid outreach, DOEE actively engages with community organizations and advisory neighborhood commissions to promote programs, including the UDP to residents of the District of Columbia. The following table identifies some of these activities conducted during the second quarter:

Presentation	Date	Time	Number of Attendees	Audience
DACL: January Case Management City Wide Meeting	1/6/21	9:30am- 11:30am	45	Presentation to Department of Aging and Community Living case management team
Pepco: Overview of Utility Affordability Programs	1/14/21	4pm- 5pm	10	Internal presentation to Pepco's credit and collections team
Mary's Center Senior Town Hall	1/26/21	11:30am - 12:30pm	25	WebEx event, open to all wards
United Planning Organization's Commu nity of Practice (COP) Meeting	1/27/21	10:30am - 11:30am	47	UPO case workers for Head Start Program
COVID-19 2021 Virtual Social Services Discussion & Networking Meeting	1/27/21	2pm- 4pm	89	WebEx event, primarily for services providers, sister agencies, and case workers, but event was open to all wards
ANC7F06 Monthly Meeting	1/27/21	6pm- 7:30pm	20	Audience primarily ANC7F06 residents
ANC1B06 Monthly Meeting	2/4/21	6:30pm- 7:30pm	46	Audience primarily ANC7F06 residents
DCPSC Constituent Services Directors Briefing	2/10/21	10am- 11am	5	Councilmember staff on constituent services

Ward 8 Community Health Meeting	2/17/21	10am- 11:30am	76	WebEx event, with Ward 8 residents and health officials and Councilmember White
DC Health Housing Collaborative's February meeting	2/22/21	9:30am- 10:30am	48	WebEx event, open to all wards
DCPSC Constituent Services Directors Briefing	2/24/21	10:30am - 11:30am	21	Councilmember staff on constituent services
ANC6E Presentation	3/2/21	6:30pm- 9:30pm	42	WebEx event, with Ward 6E residents and commissioners
ANC 6D Presentation	3/8/21	7pm- 9pm	25	WebEx event, with Ward 6D residents and commissioners
Masjid Muhammad, The Nation's Mosque	3/11/21	4:30pm- 5:30pm	21	WebEx event with congregation members from M asjid Muhammad, The Nation's Mosque
Homeless Service System Quarterly Landlord Meeting	3/18/21	11am- 12pm	179	WebEx Event primarily geared towards District landlords
Pepco Energy Assistance Summit	3/30/21	9:30am- 12pm	83	Virtual conference open to all wards

B. SUMMARY OF EXPENDITURES

Pursuant to Commission Order No. 20606, DOEE's proposed FY 2021 CEP and UDP administrative budgets were approved on August 12, 2020. DOEE second quarter expenditures total \$162,924.84: \$130,794.31 for personnel expenditures (including \$16,702.74 for outreach management), and \$32,130.53 for radio and social media advertising.

After Commission Order No. 20706 approved the first quarter invoices, DC Water contacted DOEE about the variance between its invoice and that of Pepco and Washington Gas. Upon investigation DOEE identified an accounting error that caused administrative expenditures, such as personnel costs, to be split 33-33-34% instead of 33.3-33.3-33.4% creating a larger

variance than intended. The Office of the Chief Financial Officer has corrected the calculation in the accounting system and made a manual correction to the funding accounts which are reflected in the second quarter invoices.

DOEE seeks reimbursement in the amount of \$12,208.39 from the DC Universal Service Trust Fund Administrator, \$50,577.44 from Pepco, \$50,577.14 from Washington Gas, and \$103,349.41 from DC Water.

C. CONCLUSION

DOEE requests that the attached second quarter FY 2021 invoices be approved for payment.

FY 2021 Utility Discount Programs (UDP) Administrative Budget Detail

Approved Administrative Budget	\$ 553,600.00
YTD Expenditures	\$ 271,024.67
Balance	\$ 282,575.33

Quarter		Description			USTF		Pepco	Was	shington Gas		DC Water		Subtotals
		Salaries		\$	3,690.85	\$	34,517.34	\$	34,517.26	\$	35,295.69		
	Personnel	Fringe Benefits		\$	738.37	\$	9,411.43	\$	9,411.30	\$	9,648.12	\$	137,230.36
		Personnel Subtotal		\$	4,429.22	\$	43,928.77	\$	43,928.56	\$	44,943.81		
	Office Supplies	•		\$	-	\$	-	\$	-	\$	-	\$	-
Q1	Contractual Services			\$	_	\$	-	\$	-	\$	-	\$	-
	Printing			\$	-	\$	-	\$	-	\$	-	\$	-
	Postage			\$	-	\$	1,000.00	\$	1,000.00	\$	1,000.00	\$	3,000.00
	Database Maintenance	е		\$	-	\$	-	\$	-	\$	-	\$	-
	Q1 UDP Admins	strative Expenditures	\$ 140,230.36	\$	4,429.22	\$	44,928.77	\$	44,928.56	\$	45,943.81	\$	140,230.36
		Salaries		\$	3,492.53	\$	33,403.95	\$	33,403.94	\$	32,625.51		
	Personnel	Fringe Benefits		\$	683.23	\$	9,140.85	\$	9,140.56	\$	8,903.74	\$	130,794.31
		Personnel Subtotal		\$	4,175.76	\$	42,544.80	\$	42,544.50	\$	41,529.25		
	Office Supplies			\$	-	\$	=	\$	=	\$	-	\$	-
Q2	Contractual Services			\$	-	\$	-	\$	-	\$	-	\$	-
	Printing			\$	-	\$	-	\$	-	\$	-	\$	-
	Postage			\$	-	\$	-	\$	-	\$	-	\$	-
	Database Maintenance	e		\$	-	\$	-	\$	-	\$	-	\$	-
	Q2 UDP Admins	strative Expenditures	\$ 130,794.31	\$	4,175.76	\$	42,544.80	\$	42,544.50	\$	41,529.25	\$	130,794.31
		Salaries		\$	-	\$	-	\$	-	\$	-		
	Personnel	Salaries Fringe Benefits			- - -	\$	-	\$	-	\$	-	\$	-
				\$							-	\$	-
		Fringe Benefits		\$	-	\$	- - -	\$	-	\$	- - -	\$	-
Q3		Fringe Benefits		\$ \$ \$	-	\$	-	\$	-	\$	-		
Q3	Office Supplies	Fringe Benefits		\$ \$ \$ \$		\$ \$ \$	-	\$	- - -	\$ \$ \$	-	\$	
Q3	Office Supplies Contractual Services Printing Postage	Fringe Benefits Personnel Subtotal		\$ \$ \$ \$	- - -	\$ \$ \$ \$ \$ \$	- - -	\$ \$ \$ \$	- - -	\$ \$ \$ \$ \$	- -	\$ \$ \$ \$	-
Q3	Office Supplies Contractual Services Printing Postage Database Maintenance	Fringe Benefits Personnel Subtotal		\$ \$ \$ \$ \$	- - - -	\$ \$ \$ \$	- - -	\$ \$ \$ \$	- - - -	\$ \$ \$ \$	- - -	\$ \$ \$	-
Q3	Office Supplies Contractual Services Printing Postage Database Maintenance	Fringe Benefits Personnel Subtotal	\$ -	\$ \$ \$ \$ \$ \$	- - - - -	\$ \$ \$ \$ \$ \$	- - -	\$ \$ \$ \$	- - - - -	\$ \$ \$ \$ \$	- - - -	\$ \$ \$ \$	-
Q3	Office Supplies Contractual Services Printing Postage Database Maintenance Q3 UDP Admins	Fringe Benefits Personnel Subtotal	\$ -	\$ \$ \$ \$ \$ \$ \$	- - - - - -	\$ \$ \$ \$ \$ \$	- - - - -	\$ \$ \$ \$ \$	- - - - - -	\$ \$ \$ \$ \$	- - - - -	\$ \$ \$ \$	-
Q3	Office Supplies Contractual Services Printing Postage Database Maintenance Q3 UDP Admins	Fringe Benefits Personnel Subtotal e strative Expenditures	\$ -	\$ \$ \$ \$ \$ \$ \$ \$	- - - - - -	\$ \$ \$ \$ \$ \$ \$	- - - - -	\$ \$ \$ \$ \$ \$	- - - - - - -	\$ \$ \$ \$ \$ \$	- - - - - -	\$ \$ \$ \$ \$	-
Q3	Office Supplies Contractual Services Printing Postage Database Maintenance Q3 UDP Admins	Personnel Subtotal e strative Expenditures Salaries	\$ -	\$ \$ \$ \$ \$ \$ \$	- - - - - -	\$ \$ \$ \$ \$ \$ \$	- - - - - -	\$ \$ \$ \$ \$ \$	- - - - - - -	\$ \$ \$ \$ \$ \$ \$	- - - - - -	\$ \$ \$ \$	-
Q3	Office Supplies Contractual Services Printing Postage Database Maintenance Q3 UDP Admins	Personnel Subtotal e strative Expenditures Salaries Firnge Benefits	\$ -	\$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$	- - - - - - -	\$ \$ \$ \$ \$ \$ \$	- - - - - -	\$ \$ \$ \$ \$ \$ \$	- - - - - - -	\$ \$ \$ \$ \$ \$ \$	- - - - - -	\$ \$ \$ \$ \$	-
	Office Supplies Contractual Services Printing Postage Database Maintenance Q3 UDP Admins	Personnel Subtotal Personnel Subtotal e strative Expenditures Salaries Firnge Benefits Year-end Adjustments	\$ -	\$ \$ \$ \$ \$ \$ \$ \$ \$	- - - - - - - -	\$ \$ \$ \$ \$ \$ \$ \$	- - - - - - - - -	\$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$	- - - - - - - - - -	\$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$	- - - - - - - - - - - - - - - - - - -	\$ \$ \$ \$ \$	-
Q3	Office Supplies Contractual Services Printing Postage Database Maintenance Q3 UDP Admins Personnel	Personnel Subtotal Personnel Subtotal e strative Expenditures Salaries Firnge Benefits Year-end Adjustments	\$ -	\$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$	- - - - - - - - -	\$ \$ \$ \$ \$ \$ \$ \$		\$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$	- - - - - - - - - - -	\$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$	-	\$ \$ \$ \$	- - - - -
	Office Supplies Contractual Services Printing Postage Database Maintenance Q3 UDP Admins Personnel Office Supplies Contractual Services Printing	Personnel Subtotal Personnel Subtotal e strative Expenditures Salaries Firnge Benefits Year-end Adjustments	\$ -	\$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$	- - - - - - - - - -	\$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$		\$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$	- - - - - - - - - - - - - - - - - - -	\$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$	-	\$ \$ \$ \$ \$ \$	- - - - -
	Office Supplies Contractual Services Printing Postage Database Maintenance Q3 UDP Admins Personnel Office Supplies Contractual Services Printing Postage	Personnel Subtotal e strative Expenditures Salaries Firnge Benefits Year-end Adjustments Personnel Subtotal	\$ -	\$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$	- - - - - - - - - -	\$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$	- - - - - - - - - -	\$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$	- - - - - - - - - -	\$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$	- - - - - - - - - - - -	\$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$	- - - - - - -
	Office Supplies Contractual Services Printing Postage Database Maintenance Q3 UDP Admins Personnel Office Supplies Contractual Services Printing Postage Database Maintenance	Personnel Subtotal e strative Expenditures Salaries Firnge Benefits Year-end Adjustments Personnel Subtotal	\$ -	\$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$	- - - - - - - - - - - - - - - - - - -	\$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$	-	\$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$	- - - - - - - - - - - - - - - - - - -	\$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$	- - - - - - - - - - - - - - - - - - -	\$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$	- - - - - - - - -



FY 2021 Consumer Education Program (CEP) Advertising Budget Detail

Approved CEP Budget	\$ 100,000.00	Cummulative Share per Program: \$	25,	,000.00
Actual YTD CEP Expenditures	\$ 63,505.46	\$	15,	,876.37
Balance	\$ 36,494.54	Unused/Not billed: \$	9,	,123.64

		Med	lia Expenditure						
Type	Outlet		Totals	Q1	Expenditures	Q	2 Expenditures	Q3 Expenditures	Q4 Expenditures
	Radio One (WOL, WYCB, PRAISE,								
BADIO	MAJIC, WKYS)	\$	3,000.00	\$	-	\$	3,000.00	\$ -	\$ -
RADIO	WLZL 107.9 FM	\$	1,562.50	\$	625.00	\$	937.50	\$ -	\$ -
	YTD Radio Subtotals:	\$	4,562.50	\$	625.00	\$	3,937.50	\$ -	\$ -
SIGNIAGE	WMATA	\$	8,035.00	\$	-	\$	8,035.00	\$ -	\$ -
SIGNAGE	YTD Signage Subtotals:	\$	8,035.00	\$	-	\$	8,035.00	\$ -	\$ -
	Washington Informer	\$	3,000.00	\$	2,000.00	\$	1,000.00	\$ -	\$ -
	El Tiempo	\$	2,250.00	\$	750.00	\$	1,500.00	\$ -	\$ -
	DCist (WAMU) online community								
PRINT/	paper	\$	2,957.96	\$	999.93	\$	1,958.03	\$ -	\$ -
NEWSPAPER	NCM –multi platform online Movie								
	streaming ads	\$	4,200.00	\$	-	\$	4,200.00	\$ -	\$ -
	Social Driver	\$	38,500.00	\$	27,000.00	\$	11,500.00	\$ -	\$ -
	YTD Print Subtotals:	\$	50,907.96	\$	30,749.93	\$	20,158.03	\$ -	\$ -
	EffecTV (by Comcast - DC Homes only) Bravo, TNT, TVOne, HGTV, Nickelodeon, BET, truTV, OWN,								
	VH1, Weather Channel	\$		\$	-	\$	<u>-</u>	\$ -	\$ -
	YTD Television Subtotals:	\$	-	\$	-	\$	-	\$ -	\$ -
	QUA	LY SUBTOTALS:	\$	31,374.93	\$	32,130.53	\$ -	\$ -	



FY 2021 Utility Discount Programs (UDP) Expenditures Summary

Line Item	Description		FY 2021 YTD		Q1		Q2		Q3		Q4
	USTF	\$	8,604.98	\$	4,429.22	\$	4,175.76	\$	-	\$	-
	Рерсо	\$	86,473.57	\$	43,928.77	\$	42,544.80	\$	-	\$	-
	Washington Gas	\$	86,473.06	\$	43,928.56	\$	42,544.50	\$	-	\$	-
Personnel	DC Water	\$	86,473.06	\$	44,943.81	\$	41,529.25	\$	-	\$	-
	YTD Personnel Totals:	\$	268,024.67	\$	137,230.36	\$	130,794.31	\$	-	\$	-
	Approved budget	\$	560,000							1	
	YTD Balance	\$	291,975.33								
	USTF	\$	_	\$	_	\$		\$		\$	
	Pepco	\$		\$	-	\$	-	\$		\$	_
	Washington Gas	\$		\$	_	\$	-	\$		\$	
Office Supplies	DC Water	\$	_	\$	-	\$	_	\$	_	\$	_
Office Supplies	YTD Supplies Total:	\$		\$		\$		\$		\$	_
	Approved budget	\$	2,100.00	ş	-	Ą	-	Ą		Ą	-
	YTD Balance	\$	2,100.00								
			2,100.00								
	USTF	\$	-	\$	-	\$	-	\$	-	\$	-
	Pepco	\$	-	\$	-	\$	-	\$	-	\$	-
Contractual	Washington Gas	\$	-	\$	-	\$	-	\$	-	\$	-
Services	DC Water	\$	-	\$	-	\$	-	\$	-	\$	-
Sei vices	YTD Contract Total:	\$	-	\$	-	\$	-	\$	-	\$	-
	Approved budget	\$	30,000.00								
	YTD Balance	\$	30,000.00								
	USTF	\$	-	\$	-	\$	-	\$	_	\$	_
	Pepco	\$		\$	_	\$	-	\$	_	\$	_
	Washington Gas	\$	_	\$	-	\$	-	\$	_	\$	_
Printing	DC Water	\$	_	\$	-	\$	_	\$	_	\$	_
	YTD Printing Total:	\$		\$	_	\$		\$		\$	_
	Approved budget	\$	10,000.00	7	-	7		7		7	_
	YTD Balance	\$	10,000.00								
			10,000.00	II 4		-		_		1.	
	USTF	\$	-	\$	-	\$	-	\$	-	\$	-
	Pepco	\$	1,000.00	\$	1,000.00	\$	-	\$	-	\$	-
	Washington Gas	\$	1,000.00	\$	1,000.00	\$	-	\$	-	\$	-
Postage	DC Water	\$	1,000.00	\$	1,000.00	Ė	-	\$	-	\$	-
	YTD Postage Total:	\$	3,000.00	\$	3,000.00	\$	-	\$	-	\$	-
	Approved budget	\$	4,500.00								
	YTD Balance	\$	1,500.00	l							
	USTF	\$	-	\$	-	\$	-	\$	-	\$	-
	Pepco	\$	-	\$	-	\$	-	\$	-	\$	-
Databasa	Washington Gas	\$		\$	-	\$	-	\$	-	\$	
Database	DC Water	\$	-	\$	-	\$	-	\$	-	\$	-
Maintenance	YTD Maintenance Total:	\$	-	\$	-	\$	-	\$	-	\$	-
	Approved budget	\$	27,000.00								
	YTD Balance	\$	27,000.00								
	Radio	\$	4,562.50	\$	625.00	\$	3,937.50	\$		\$	
	Signage	\$	8,035.00	\$	-	\$	8,035.00			\$	-
	Print	\$	50,907.96	\$	30,749.93	\$	20,158.03	\$		\$	_
Advertising	Television	\$	-	\$	-	\$		\$	_	\$	-
(CEP)	YTD CEP Total:	\$	63,505.46	\$	31,374.93	\$	32,130.53	_	_	\$	
	Approved budget	\$	100,000.00		32,374.33	7	52,130.33	Υ		١, ٧	
	YTD Balance	\$	36,494.54	l							
				l .							
YTD EX	PENDITURES TOTAL	\$	334,530.13	\$	171,605.29	\$	162,924.84	\$	-	\$	-
	ADDROVED BLIDGET	4	722 600 00								

APPROVED BUDGET \$ 733,600.00 *YTD BALANCE* \$ 399,069.87



To: DC Universal Service Trust Fund Administrator Date: 30-Apr-21

Attn: Salvatore Cooper

Invoice #: 6201-21-Q2 Solix, Inc.

30 Lanidex Plaza West Parsippany, NJ 07054

salvatore.cooper@solixinc.com

Utility Discount Programs Administration and Consumer Education Program RE:

Lifeline Service

	Exp	enditures								
Description	Q1		Q2		Q3		Q4		YTE)
Personnel	\$	4,429.22	\$	4,175.76	\$	-	\$	-	\$	8,604.98
Office Supplies	\$	-	\$	-	\$	-	\$	-	\$	-
Contractual Services	\$	-	\$	-	\$	-	\$	-	\$	-
Printing	\$	-	\$	-	\$	-	\$	-	\$	-
Postage	\$	-	\$	-	\$	-	\$	-	\$	-
Database Maintenance	\$	-	\$	-	\$	-	\$	-	\$	-
CEP/Advertising	\$	7,843.74	\$	8,032.63	\$	-	\$	-	\$	15,876.37
Subtotal:	\$	12,272.96	\$	12,208.39	\$	-	\$	-	\$	24,481.35
					Pay	ment Credit	s App	lied:	\$	(12,272.96)
									\$	-
									\$	-
					Cred	dit Subtotal			\$	(12,272.96)
					AMO	OUNT DUE:			\$	12,208.39

Note: Due to percentage splits in the first quarter (33/33/34) applied to Personnel conducting application processing, review and handling, charges to DC Water were inflated. This has since been corrected in the DC financial system to reflect 33.3/33.3/33.4% splits applied to Q1 and current charges in the Personnel line.

In the event of payments remit by ACH or wire transfer, send transfer details to: sylvia.jones@dc.gov upon submission.

Questions about this invoice should be directed to Sylvia Y. Jones, 202-673-6715, or sylvia.jones@dc.gov

DUE

DATE: AMOUNT DUE: \$ 12,208.39 Remit Payment Per Commission Order

TO: DC Treasurer

> Attn: UDP/Energy Administration Department of Energy and Environment 1200 First Street, NE

5th Floor



To: Pepco **Date:** 30-Apr-21

Attn: Rachelle Nigro
701 9th Street NW Invoice #: 6202- 21-Q2
Washington, DC 20068

RNigro@pepcoholdings.com;

RE: Utility Discount Programs Administration and Consumer Education Program

Residential Aid Discount

	Exp	enditures								
Description	Q1		Q2		Q3		Q4		YTD)
Personnel	\$	43,928.77	\$	42,544.80	\$	-	\$	1	\$	86,473.57
Office Supplies	\$	-	\$	-	\$	-	\$	-	\$	-
Contractual Services	\$	-	\$	-	\$	-	\$	-	\$	-
Printing	\$	-	\$	-	\$	-	\$	-	\$	-
Postage	\$	1,000.00	\$	-	\$	-	\$	-	\$	1,000.00
Database Maintenance	\$	-	\$	-	\$	-	\$	-	\$	-
CEP/Advertising	\$	7,843.73	\$	8,032.64	\$	-	\$	-	\$	15,876.37
Subtotal:	\$	52,772.50	\$	50,577.44	\$	-	\$	-	\$	103,349.94
					Payr	ment Credits	Applied:		\$	(52,772.50)
									\$	-
									\$	-
					Cred	dit Subtotal			\$	(52,772.50)
					AMC	OUNT DUE:			\$	50,577.44

Note: Due to percentage splits in the first quarter (33/33/34) applied to Personnel conducting application processing, review and handling, charges to DC Water were inflated. This has since been corrected in the DC financial system to reflect 33.3/33.3/33.4% splits applied to Q1 and current charges in the Personnel line.

In the event of payments remit by ACH or wire transfer, send transfer details to: sylvia.jones@dc.gov upon submission.

Questions about this invoice should be directed to Sylvia Y. Jones, 202-673-6715, or sylvia.jones@dc.gov

AMOUNT DUE: \$ 50,577.44

DUE

DATE: Remit Payment Per Commission Order

TO: DC Treasurer

Attn: UDP/Energy Administration Department of Energy and Environment 1200 First Street, NE

5th Floor



To: Washington Gas

Attn: Kristal Farmer 1000 Maine Ave SW Invoice #: 6203-21-Q2

Date:

30-Apr-21

AMOUNT DUE: \$ 50,577.14

Washington, DC 20024 (202) 624-6127

kfarmer@washgas.com

RE: Utility Discount Programs Administration and Consumer Education Program

Residential Essential Service

	Exp	enditures								
Description	Q1		Q2		Q3		Q4		YTE)
Personnel	\$	43,928.56	\$	42,544.50	\$		\$	-	\$	86,473.06
Office Supplies	\$	-	\$	-	\$	-	\$	-	\$	-
Contractual Services	\$	-	\$	-	\$	-	\$	-	\$	-
Printing	\$	-	\$	-	\$	-	\$	-	\$	-
Postage	\$	1,000.00	\$	-	\$	-	\$	-	\$	1,000.00
Database Maintenance	\$	-	\$	-	\$	-	\$	-	\$	-
CEP/Advertising	\$	7,843.73	\$	8,032.64	\$	-	\$	-	\$	15,876.37
Subtotal:	\$	52,772.29	\$	50,577.14	\$	-	\$	-	\$	103,349.43
					Payr	nent Credit	s Appl	ied:	\$	(52,772.29)
									\$	-
									\$	-
					Cred	dit Subtotal			\$	(52,772.29)
					AMC	OUNT DUE:			\$	50,577.14

Note: Due to percentage splits in the first quarter (33/33/34) applied to Personnel conducting application processing, review and handling, charges to DC Water were inflated. This has since been corrected in the DC financial system to reflect 33.3/33.3/33.4% splits applied to Q1 and current charges in the Personnel line.

In the event of payments remit by ACH or wire transfer, send transfer details to: sylvia.jones@dc.gov upon submission.

Questions about this invoice should be directed to Sylvia Y. Jones, 202-673-6715, or sylvia.jones@dc.gov

DUE

DATE: Remit Payment Per Commission Order

TO: DC Treasurer

Attn: UDP/Energy Administration

Department of Energy and Environment

1200 First Street, NE

5th Floor



To: DC Water Date: 30-Apr-21

Attn: Geneva Parker

80 M Street, SE

Invoice #: 6204- 21-Q2

Suite 720 Washington, DC 20003 geneva.parker@dcwater.com

RE: Utility Discount Programs Administration and Consumer Education Program

Customer Assistance Program

	Exp	enditures								
Description	Q1		Q2		Q3		Q4		YTE)
Personnel	\$	44,943.81	\$	41,529.25	\$	-	\$	-	\$	86,473.06
Office Supplies	\$	-	\$	-	\$	-	\$	-	\$	-
Contractual Services	\$	-	\$	-	\$	-	\$	-	\$	-
Printing	\$	-	\$	-	\$	-	\$	-	\$	-
Postage	\$	1,000.00	\$	-	\$	-	\$	-	\$	1,000.00
Database Maintenance	\$	-	\$	-	\$	-	\$	-	\$	-
CEP/Advertising	\$	7,843.73	\$	8,032.62	\$	-	\$	-	\$	15,876.35
Subtotal:	\$	53,787.54	\$	49,561.87	\$	-	\$	-	\$	103,349.41
					Payr	nent Credit	s Appl	ied:	\$	-
									\$	-
									\$	-
					Crec	dit Subtotal			\$	-
					AMC	OUNT DUE:			\$	103,349.41

Note: Due to percentage splits in the first quarter (33/33/34) applied to Personnel conducting application processing, review and handling, charges to DC Water were inflated. This has since been corrected in the DC financial system to reflect 33.3/33.3/33.4% splits applied to Q1 and current charges in the Personnel line.

In the event of payments remit by ACH or wire transfer, send transfer details to: sylvia.jones@dc.gov upon transmission.

Questions about this invoice should be directed to Sylvia Y. Jones, 202-673-6715, or sylvia.jones@dc.gov

AMOUNT DUE: \$ 103,349.41

DUE

DATE: Remit Payment Per Commission Order

TO: DC Treasurer

Attn: UDP/Energy Administration

Department of Energy and Environment

1200 First Street, NE

5th Floor



CERTIFICATE OF SERVICE

I hereby certify that on this 30th day of April 2021, I caused true and correct copies of the Department of Energy and Environment's FY 2021 Second quarter Invoices, to be emailed to the following:

Lara Walt
General Counsel
Public Service Commission
1333 H Street, N.W.
7th Floor, East Tower
Washington, D.C. 20005
LWalt@psc.dc.gov

Regina Hutchinson Verizon Washington, DC Inc. 1300 I Street NW, Suite 400W Washington, DC 20005 cortez.hutchinson@verizon.com

Kenley Farmer
Department of Energy & Environment
1200 First Street, N.E., 5th Floor
Washington, D.C. 20002
kenley.farmer@dc.gov

Robert Cain Washington Gas Light Company 1000 Maine Ave. SW Washington, D.C. 20024 rcain@washgas.com

Barbara Mitchell D.C. Water 5000 Overlook Ave. SW Washington, D.C. 20032 Barbara.mitchell@dcwater.com Thaddeus Johnson Assistant People's Counsel Office of the People's Counsel 1133 15th Street, N.W. Suite 500 Washington, D.C. 20005 tjohnson@opc-dc.gov

Hussain Karim
Department of Energy & Environment
1200 First Street, N.E., 5th Floor
Washington, D.C. 20002
Hussain.Karim@dc.gov

Salvatore Cooper Solix, Inc. 30 Lanidex Plaza West Parsippany, NJ. 07054 Salvatore.cooper@solix.com

Dennis Jamouneau Potomac Electric Power Company 701 9th Street, NW Suite 1100, 10th Floor Washington, D.C. 20068 djamouneau@pepcoholdings.com

/s/ Brian Caldwell
Brian Caldwell