



1056-E-225^{NH}

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September 7, 2010

Ms. Dorothy Wideman
Commission Secretary
Public Service Commission
of the District of Columbia
1333 H Street, N.W.
2nd Floor, West Tower
Washington, D.C. 20005

Public Service Commission
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CLERK

Re: Formal Case No. 1056

Dear Ms. Wideman:

Enclosed for filing please find the original and fifteen (15) copies of the Potomac Electric Power Company's Amplification of Meter Installation Plan in the above referenced matter and pursuant to Commission Order No. 15878.

Please contact me if you have any questions regarding this matter, or if you need additional assistance.

Sincerely,

Deborah M. Royster/mkb

Deborah M. Royster

DMR/sar

cc: All Parties of Record

Amplification of Meter Installation Plan

Starting date for the installation of the AMI meters

Initial installation is scheduled to begin September 2010, with full deployment of AMI meters scheduled to begin on or about October 4, 2010, and be substantially completed by December 31, 2011. The first 750 AMI meters will be installed during the time period September 7, 2010 to September 17, 2010. These meters are being installed to validate that the support systems and processes are in place for full deployment. These first 750 meters were included in our 30 day advance notice filed by letter on August 6, 2010. The week in advance notification to the Commission was filed on September 2, 2010.

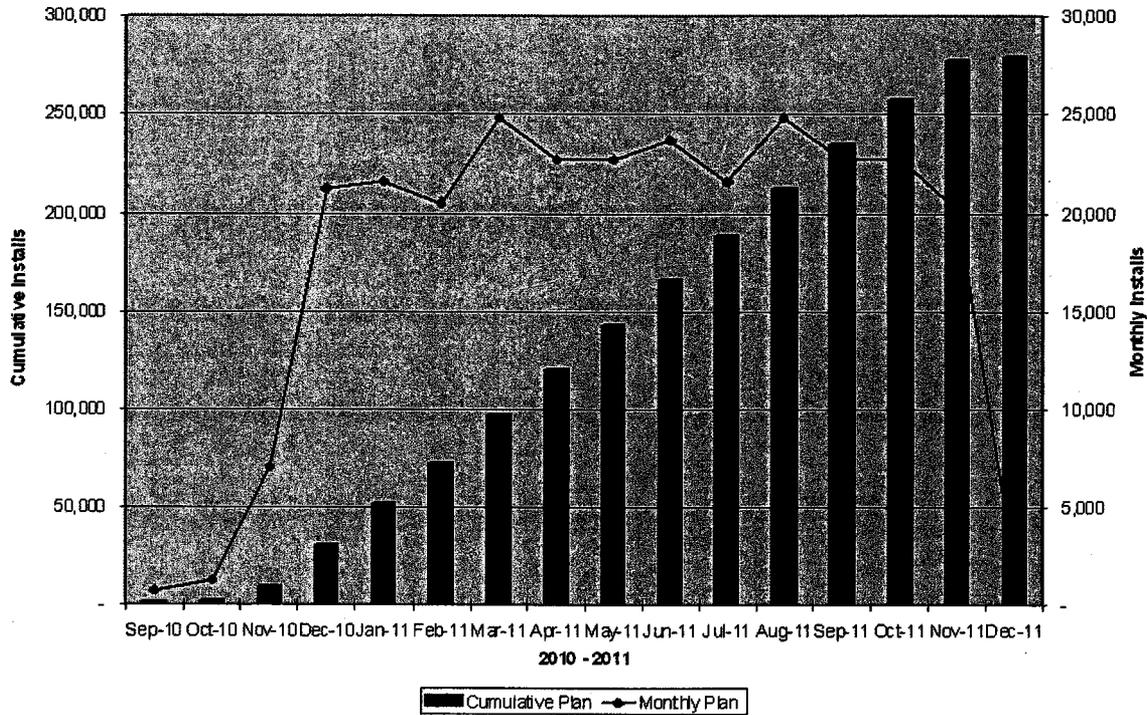
Meter installation schedule including the number of meters to be installed and the geographic locations where the meters will be installed

The meter exchange process is based on meter routes. Meter routes are groupings of customers, generally within a geographic area, that are read monthly by meter readers. There are roughly 450 meter routes in Pepco's District of Columbia service territory. These meter routes are assigned to one of the 21 billing cycle groups. The billing cycle group, associated meter routes, and related meters provide the billing information for a single day.

The meter exchange process begins with the installation contractor requesting a group of meter routes referred to as an Order Group. Pepco approves the request and creates two data files. The first file contains customer mailing addresses and is sent to the mailing vendor. The mailing vendor sends the notification letter to all customers listed in the file. The second file which is sent to the installation contractor contains location information and meter data telling the installer the type of meter needed and the location of the customer. The files are automatically transferred to the mailing vendor systems and to the contractor's work management system. After a ten day waiting period, work orders are created for each meter. These work orders are then assigned to the installers. The installer visits the customer's electric service point and exchanges the existing meter with an AMI meter leaving a door hanger indicating the meter has been exchanged. In the event that the meter can not be exchanged, a door hanger is left asking the customer to call to schedule an appointment. An appointment is made and the meter is exchanged at a later date. The activity takes place for each meter on the meter route until the route is completed. These meter exchanges must take place within the billing cycle group installation window for the month. Meters not exchanged within the billing cycle group window are carried over to the following month.

The meter exchange schedule is based on a start date of September 2010, a planned finish of December 2011, and a total volume of 280,000 meters. The following chart depicts the cumulative installation over the course of this time frame given the number of installers. This plan will require approximately 25 installers to execute. During the course of the project, the plan will be updated to reflect current conditions.

Pepco AMI Deployment Plan



The blue line represents the monthly installation rate which averages out to approximately 20,000 meters exchanged per month. The bar graph shows the cumulative count of meters exchanged ending in December 2011. Please see Attachment 1 for supporting data.

The meter exchange schedule is based on meter route and created by first grouping meter routes into Order Groups. These Order Groups define the order in which the associated meter routes are scheduled. In other words, the meter routes in Order Group One are worked first, the meter routes in Order Group Two are worked next, and so on. Through the course of the project more than one Order Group will be active at any given time. There are forty-nine defined Order Groups for the project.

For the purposes of illustrating the meter exchange schedule geographically, the forty-nine Order Groups have been combined into five Plan Groups (A-E). The points on the maps below represent the locations of the meter routes. Plan Group A will be scheduled first, Plan Group B second, and so on. These Plan Groups are generally related to the five calendar quarters of the project.

Plan Group A – 4th Quarter 2010



Plan Group B – 1st Quarter 2011



Plan Group C - 2nd Quarter 2011



Plan Group D – 3rd Quarter 2011



Plan Group E - 4th Quarter 2011



Average time Pepco expects the power to be out during installation

In most cases, an installer requires only a few minutes and can complete the work without customer assistance.

Copies of the letters the Company will be using to notify customers when it will be installing the AMI meters in their neighborhoods and homes

This September, approximately 750 Pepco residential customers in the District of Columbia will be among the first to receive advanced digital electric meters. Please see Attachment 2 for a copy of this letter.

Starting in October 2010 and continuing through the end of 2011, Pepco will install new AMI meters for all of its District of Columbia residential and business customers. Please see Attachments 3A and 3B for copies of the letters and Attachments 4A and 4B for copies of the accompanying customer fact sheets.

Attachment 1
Meter Exchange Schedule

Month	Cumulative Plan	Monthly Plan
Sep-10	750	750
Oct-10	1950	1200
Nov-10	8990	7040
Dec-10	30230	21240
Jan-11	51830	21600
Feb-11	72350	20520
Mar-11	97190	24840
Apr-11	119870	22680
May-11	142550	22680
Jun-11	166310	23760
Jul-11	187910	21600
Aug-11	212750	24840
Sep-11	235430	22680
Oct-11	258110	22680
Nov-11	278270	20160
Dec-11	280250	1980

Attachment 2
Initial Meter Exchange Letter



Dear Valued Customer:

This September, approximately 750 Pepco residential customers in the District of Columbia will be among the first to receive advanced digital electric meters, commonly referred to as "smart meters." The District of Columbia Public Service Commission has authorized Pepco to move forward with this project, which is in line with the initiatives the federal government is encouraging in a nationwide effort to improve energy efficiency while reducing carbon emissions.

This meter exchange is part of Pepco's long-term investment in improving reliability and customer service.

Your home is located in the geographic region where Pepco is launching the first phase of the new meter exchange. You are receiving the new equipment as part of an assessment to ensure proper development and performance of our systems to support processing of the "smart meter" data. After these initial installations, all customers will start receiving the new meters in the coming months.

In the coming weeks, a Pepco service person will visit and exchange the current electric meter serving your home with a smart meter. It is important that installers have access to your meter. In cases where we have existing agreements to access meters, we will exercise those arrangements. Installation of the new equipment may require a brief interruption to your electric service. The newly installed meters will continue to be read manually during this time.

We thank you in advance for supporting the exchange process and look forward to continuing to provide you with safe and reliable service.

If you have questions, please call 202-833-7500 between 7 a.m. and 7 p.m. Monday through Friday.

Si tiene alguna pregunta, por favor llame al 202-833-7500 de 7:00 a.m. a 7:00 p.m., de lunes a viernes.

Sincerely,

Thomas H. Graham
President, Pepco Region

Ref: PepMS750

Attachment 3A
Full Meter Exchange Letter – English Version



Dear Valued Pepco Customer,

Starting in October 2010 and continuing through the end of 2011, Pepco will install new smart meters for all of its District of Columbia residential and business customers. This is part of our long-term investment to improve reliability and customer service. The District of Columbia Public Service Commission has authorized this initiative and the federal government is encouraging this type of project as part of the nationwide effort to improve energy efficiency and reduce carbon emissions.

Meter installers from Scope Services, Inc., the company performing the work for Pepco, will be in your community during the next several weeks and will visit your home or business to make the meter upgrade. Scope Services, Inc. is a reputable firm that has been in business for more than four decades. Scope Services' workforce will be driving white vehicles with Scope Services and Pepco signs on them. Each employee will wear a blue shirt with the Scope Services logo, tan khakis and a photo identification badge.

Smart meters will provide a variety of benefits and, ultimately, have the ability to provide you with more detailed information about your energy use. Look for more information from Pepco as this initiative proceeds. In the meantime, please review the accompanying fact sheet.

If you have general questions about this installation or any other issue, please call our Customer Care Call Center at 202-833-7500. You will not need to contact Scope Services or Pepco at this time to schedule an appointment for this meter exchange. If an appointment is needed, Scope Services will provide you with a door hanger with the necessary instructions.

Thank you in advance for your patience and cooperation. We appreciate the opportunity to provide you with safe and reliable service.

Sincerely,

A handwritten signature in black ink that reads "Thomas H. Graham".

Thomas H. Graham
President, Pepco Region

PSAMI

Attachment 3B
Full Meter Exchange Letter – Spanish Version



Apreciado Cliente de Pepco:

A partir de octubre de 2010 y hasta finales de 2011, Pepco instalará nuevos "medidores inteligentes" para todos sus clientes residenciales y comerciales del Distrito de Columbia. La instalación es parte de nuestra inversión a largo plazo para mejorar la confiabilidad de nuestros servicios y nuestro servicio al cliente. La Comisión de Servicios Públicos del Distrito de Columbia ha autorizado esta iniciativa, y el gobierno federal apoya este tipo de proyectos como parte de un esfuerzo nacional para mejorar la eficiencia energética y reducir las emisiones de bióxido de carbono.

Los instaladores de medidores de Scope Services Inc., la compañía contratada por Pepco para hacer este trabajo, estarán en su comunidad durante las próximas semanas y visitarán su casa o negocio para mejorar el medidor. Scope Services Inc. es una empresa confiable con más de cuatro décadas de experiencia. Los empleados de Scope Services conducirán camionetas blancas Ford Ranger con los rótulos de Scope Services y Pepco. Cada empleado vestirá camisa azul con la insignia de Scope Services, pantalones caqui y llevará una tarjeta de identificación con su fotografía.

Los medidores inteligentes le ofrecerán diversos beneficios y, finalmente, le ofrecerán información más detallada sobre su consumo de energía. Esté pendiente de más información de Pepco conforme proceda esta iniciativa. Mientras tanto, por favor revise la hoja informativa adjunta.

Si tiene preguntas generales sobre esta instalación o algún otro tema, comuníquese con nuestro Centro de Servicio al Cliente llamando al 202-833-7500. Por el momento no es necesario que contacte a Scope Services o Pepco para hacer una cita para intercambiar su medidor. De ser necesario hacer una cita, Scope Services le dejará una notificación en la puerta con las instrucciones necesarias.

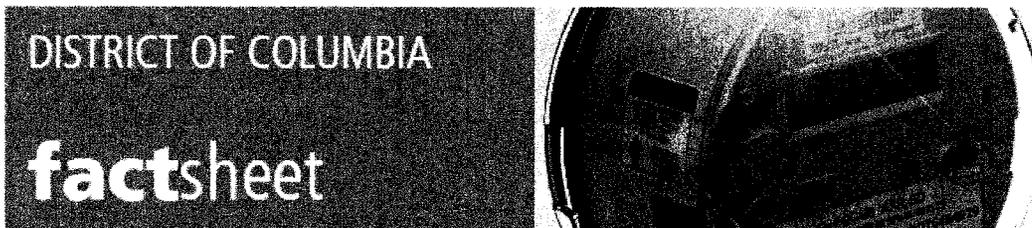
De antemano agradecemos su paciencia y cooperación. También agradecemos la oportunidad de ofrecerle un servicio confiable y seguro.

Atentamente.

Thomas H. Graham
Presidente, Región Pepco

PSAMI

247-09-09.PCL



Preparing for the new Smart Meter

Pepco is installing new "smart" meters for all of its District of Columbia customers beginning in October 2010 and continuing through the end of 2011. This initiative is part of Pepco's Blueprint for the Future in which the company is seeking to help customers better manage their energy use and help protect the environment. Pepco is authorized by the District of Columbia Public Service Commission to install smart meters for all of its District customers. Below is some important information to ensure the smart meter installation goes smoothly.

- Pepco's contractor for performing the meter installation is Scope Services. Scope Services employees will be clearly identifiable by signs on their white Ford Ranger pickup trucks, blue shirts with the Scope Services logo, tan khakis and photo identification badges.
- Please prepare for the new smart meter by making sure that anything blocking access to the existing meter, such as improperly installed siding and/or other physical modifications, is removed. Also, please make sure installers do not encounter locked gates, dogs in the yard, etc., which could prevent a meter exchange.
- Installers will knock on the door to notify the customer of their arrival and prepare for the service interruption, if necessary. If no one answers, the installer will proceed to make the installation. In cases of multi-dwelling units, installers will notify the management office of their presence and proceed with meter exchanges.
- If no one is at home and a meter is indoors or otherwise inaccessible, the installer will try again later. After several failed attempts, the installer will leave a card asking the customer to call and schedule an appointment.
- In most cases, an installer requires only a few minutes and can complete the work without any customer assistance. In some cases, such as with indoor or inaccessible meters, installers may require special access to the meter. If Pepco has existing meter access arrangements with the customer, installers will access the meter according to those existing arrangements.
- If Scope Services' installers find equipment that is unsafe or unable to accept a new meter, Pepco will dispatch a service person to determine what corrective action must be taken and whether that work can be performed by Pepco or must be performed by the customer.
- Installation of a new smart meter may result in a brief interruption of electric service. Customers may need to reset their clocks and other electronic equipment after the exchange.
- These new smart meters ultimately will provide customers with a variety of benefits including detailed energy use information and fewer estimated bills. To prepare for making the most of this technology, Pepco recommends that customers sign up for the My Account service on the Pepco Web site, an online feature that provides information on how to better manage your energy use. Go to www.pepco.com and click onto the My Account section on the homepage.

Please recognize that these are general guidelines the company will follow during the installation of the new smart meter. There may be exceptions that will be handled on a case-by-case basis. Please call 202-833-7500 if you have any questions.

Visit our Web site at pepco.com

PSAMI

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Siempre en contacto con usted.™

DISTRITO de COLUMBIA

hoja de Información



Prepárese para el nuevo Medidor Inteligente

Pepco estará instalando nuevos medidores "inteligentes" para todos sus clientes en el Distrito de Columbia a partir de octubre 2010 y hasta finales de 2011. Esta iniciativa es parte del programa (Blueprint for the Future) con el cual la empresa quiere ayudar a sus clientes a controlar los costos y el uso de energía y proteger el medioambiente. Pepco está autorizado por la Comisión de Servicios Públicos del Distrito de Columbia para instalar medidores inteligentes para todos sus clientes del Distrito de Columbia. A continuación se ofrece información importante para que la instalación de su medidor nuevo se pueda realizar sin inconvenientes.

- Scope Services es el contratista de Pepco que instalará los medidores. Los empleados de Scope Services se podrán identificar por sus camionetas, camisas azules con la insignia de Scope Services, pantalones caqui y sus tarjetas de identificación con fotografía.
- Por favor prepárese para su nuevo medidor inteligente retirando cualquier obstrucción que impida el acceso a su medidor, como los revestimientos exteriores instalados de manera inadecuada o cualquier otra modificación exterior, que deba retirar. Además, asegúrese de que el instalador que va a realizar el trabajo no encuentre el paso obstruido debido a una verja cerrada, un perro en el jardín, etc. ya que esto puede impedir que se intercambie el medidor.
- Los instaladores tocarán la puerta para notificar al cliente que han llegado y para que se prepare para una interrupción de su servicio eléctrico de ser necesario. Si nadie abre la puerta, el instalador procederá con la instalación. Si es una vivienda multifamiliar, el instalador notificará a la gerencia de su presencia y procederá con el intercambio de medidores.
- Si no hay nadie en casa y el medidor está adentro o en un lugar inaccesible, el instalador volverá en otra ocasión. Si no hay nadie en casa después de varias visitas, el instalador dejará una tarjeta para que el cliente llame por teléfono y programe una fecha para la instalación del medidor.
- En la mayoría de los casos, el instalador necesitará apenas unos minutos para realizar la instalación, y no requerirá de la ayuda del cliente. En casos donde el medidor esté adentro o cuando no se pueda acceder a él, los instaladores pueden necesitar acceso especial para llegar al medidor. Si Pepco tiene un acuerdo de acceso con el cliente, los instaladores accederán al medidor de acuerdo a los convenios existentes.
- Si los instaladores de Scope Services encuentran un equipo inseguro o que no acepte un medidor nuevo, Pepco enviará a un técnico para determinar cómo se puede resolver el problema, y para ver si el trabajo corresponde a Pepco o si es responsabilidad del cliente.
- La instalación del nuevo medidor inteligente puede ocasionar una breve interrupción del servicio eléctrico. Es posible que los clientes tengan que reajustar sus relojes y otros electrodomésticos después del intercambio de medidores.
- Finalmente, estos nuevos medidores inteligentes ofrecerán una variedad de beneficios a los clientes, tales como información detallada del uso de electricidad y menos facturas estimadas. Para prepararse para aprovechar al máximo esta tecnología, Pepco aconseja registrarse en My Account (Mi cuenta) en el sitio de internet de Pepco, un servicio que brinda información para hacer mejor uso de la energía y controlar los costos. Visite www.pepco.com y seleccione la sección My Account en la página principal.

Tome en cuenta que estos son los planteamientos generales que seguirá la compañía al instalar su nuevo medidor inteligente. Puede haber excepciones que se resolverán según el caso. Si tiene preguntas llame al 202-833-7500.

Visite nuestra página Web en pepco.com

PSAMI 247-09-09.p/md.fs

CERTIFICATE OF SERVICE

I hereby certify that on behalf of the Potomac Electric Power Company, a true copy of the foregoing Amplification of Meter Installation Plan was served on the parties of record in Case No. 1056 by first class mail, postage prepaid, this 7th day of September.

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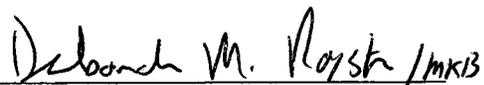
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