



Philip J. Wood, Jr.
Vice President – State Government Affairs
Mid-Atlantic Region

417 Walnut Street
1st Floor
Harrisburg, PA 17101
philip.j.wood.jr@verizon.com
717 777 5619

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E-filed

Ms. Brinda Westbrook-Sedgwick
Commission Secretary
Public Service Commission of the District of Columbia
1325 G Street, NW, Suite 800
Washington, DC 20005

RE: Formal Case No. 1057 – Competitive Service Filing

Dear Ms. Westbrook-Sedgwick:

Pursuant to §4 of the Price Cap Plan 2008 (“Plan”) in Formal Case No. 1057, Verizon Washington, DC Inc. (“Verizon”) files its notice of administrative changes to the Preferred Voice for Business tariff. Clarifying language has been added to the tariff. Current customers will not be impacted by these tariff revisions.

The following tariff pages are hereby filed to become effective on June 1, 2018:

GENERAL SERVICES TARIFF
P.S.C.-D.C.-No. 203
Section 37, 2nd Revised Page 1
Section 37, 2nd Revised Page 2

Please contact me if you have any questions regarding this matter.

Respectfully,

Philip J. Wood / eab

Attachments

cc: Sandra Mattavous-Frye, Esq., People’s Counsel

Preferred Voice For Business

A. GENERAL

Preferred Voice is an optional business service package which provides customers a flat monthly rate. The service includes unlimited domestic, local and toll voice usage, select voice features with Business exchange service and/or CustoPAKSM as further set forth below.

1. Preferred Voice customers may also subscribe to Preferred Voice Additional Line which includes unlimited local and toll voice usage.

B. REGULATIONS

1. Preferred Voice and Preferred Voice Additional Line are available on Business Exchange and/or CustoPAK lines where facilities permit.

Preferred Voice is available only to customers who subscribe to Verizon as their carrier for all local and intraLATA toll calls, plus unlimited long distance calling. Preferred Voice Additional Line is available only to Preferred Voice customers who subscribe to Verizon as their carrier for all local and intraLATA toll calls. (T)

2. Preferred Voice and Preferred Voice Additional Line rates apply per telephone line.
3. Preferred Voice and Preferred Voice Additional Line(s) are available on a two-year term only and includes a first 30-day grace period for subscriber to remove the service for any reason without penalty. Term agreements are applied per line. At the end of the 2-yr term period or any subsequent renewal (including transitioning service from an existing promotional offer), the agreement will automatically be renewed for successive 2-Year Terms on the same terms and conditions, unless either party provides advance notice that it does not wish to renew the term. Each subsequent renewal (including transitioning service from an existing promotional offer) will allow for a 60-day grace period for subscriber to remove the plan without penalty. Pricing will remain the same during any automatic renewal unless Verizon has provided 30-days' notice of any change.
4. In the event the customer terminates either the Preferred Voice or the Preferred Voice Additional line 2-Year Term service within the first 60 days, starting on the Order Completion Date, the customer will be liable for the Month-to-Month charges up to the date of termination, and any termination liability will be waived. If the customer terminates service after 60-calendar days, but prior to the completion of the term commitment period, the customer shall be liable for an early termination charge of 35% of the monthly recurring charge per line for each month remaining during the term. Preferred Voice Additional Line(s) will run concurrent to existing Preferred Voice. When disconnecting Preferred Voice Main lines, all related Preferred Voice Additional lines must maintain the relationships stated in 10, below.

An early termination charge will not apply under the following circumstances:

- a. Customer moves existing service either to a new location within the same address and/or same building (inside move) or to a new location (outside move) and maintains that service for the remainder of the term; or
- b. Customer renegotiates a new term commitment plan for the same service before the current term commitment expires and the value of the new term commitment is equal to or greater than the remaining value of the current term commitment; or
- c. Customer changes to another service or usage plan or upgrades service or usage under a term commitment, and the value of the new term commitment is equal to or greater than the remaining value of the current term commitment.

GENERAL SERVICES TARIFF
P.S.C.-D.C.-No. 203

Verizon Washington, DC Inc.

Section 37
2nd Revised Page 2
Cancels 1st Revised Page 2

Preferred Voice For Business

B. REGULATIONS (Cont'd)

5. Detailed IntraLATA toll billing is not provided with Preferred Voice or Preferred Voice Additional Line.
6. Preferred Voice and Preferred Voice Additional Line are not available with PBX trunks, ground start lines or trunks, ISDN Single Line Service, ISDN Primary Rate Service, Foreign Exchange Service, Foreign Central Office Service, Foreign Zone Service and Coin or Pay Telephone Service.
7. Preferred Voice and Preferred Voice Additional Line are not available with the following business packages or optional plans: Corporate Rewards, Customer Specific Pricing Plans (CSP) and Virtual Private Network Service (VPNS).
8. Preferred Voice consists of the following offerings:
 - Local exchange or CustopAK line with unlimited usage
 - Unlimited direct dialed intraLATA toll
 - Extended Area Calling
 - Extended Local Service
 - Call Waiting
 - Three-Way Calling
 - Call Forwarding
 - Caller ID
 - Voice Mailbox
 - Ultra Forward
 - Waiver of the non-recurring service charges.
9. Preferred Voice Additional Line consists of the following offerings:
 - Local exchange or CustopAK line with unlimited local usage
 - Unlimited direct dialed intraLATA toll
 - Waiver of the non-recurring service charges.
 - Including all standard features currently available with CustopAK lines.
10. The Preferred Voice Additional Line requirements are as follows:
 - a. Maximum of 5 Additional Lines with Dialtone.
 - b. Maximum of 5 Additional Lines with CustopAK (25 Main CustopAK lines plus 5 Additional lines max).
11. Customers subscribing to Preferred Voice or Preferred Voice Additional Line cannot have Unlimited Local and Toll Usage for Business on their account.
12. Customers who purchase Preferred Voice will not have to pay separate charges for their Extended Area Calling and Extended Local Service charges. These are rolled into the monthly price of the Service.
13. Preferred Voice is a flat rate unlimited service option only. There is no message/measured service option available. These are included in the monthly price of the Preferred Voice Service. Preferred Voice Additional Line includes unlimited local and local toll usage. Long Distance usage must be purchased separately.
14. Preferred Voice and Preferred Voice Additional Line service applies to voice grade traffic only. Verizon reserves the right to terminate a customer's service for use with inappropriate non voice traffic or violations of this Tariff. (T)