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June 18, 2019

Ms. Brinda Westbrook-Sedgwick Commission Secretary **Public Service Commission** of the District of Columbia 1325 G Street N.W., Suite 800 Washington, DC 20005

Re: <u>Formal Case Nos. 712 and RM41-2017-01</u>

Dear Ms. Westbrook-Sedgwick:

On May 22, 2019, Potomac Electric Power Company ("Pepco") filed updates to its General Terms and Conditions and Supplier Coordination Tariff (collectively "Tariffs") in compliance with Commission Order No. 19761 and Order No. 19897 in the above-referenced dockets. After consultation with Commission Staff, Pepco is providing additional conforming changes to amend certain pages in the May 22, 2019 filing. Specifically, the instant filingprovided in clean and red-lined form—generally clarifies pagination in the red-lined Tariffs to ensure consistency between the red-lines and the currently-approved Tariffs.

Please feel free to contact me if you have any questions regarding this matter.

Sincerely,

Dennis P. Jamouneau

Enclosures

cc: All Parties of Record

CLEAN

ELECTRICITY SUPPLIER

COORDINATION TARIFF

IN THE

DISTRICT OF COLUMBIA



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Creditworthy - a creditworthy Electricity Supplier meets the Company's credit standards and pays the Company's billed Charges when due.

Customer - any person, partnership, association, corporation or governmental agency or other entity or its duly authorized representative receiving Competitive Power Supply from an Electricity Supplier.

Deliver - to tender a document or other item by certified mail, hand delivery, overnight express package delivery service, courier service, facsimile transmission or electronic transmission with return receipt (with the original transmitted by certified mail, hand delivery, overnight express package delivery service, or courier service).

Electricity Supplier or "Supplier", competitive Electricity Supplier, or Supplier means a person, other than the SOS Administrator, including an aggregator, broker, or marketer, who generates electricity; sells electricity; or purchases, brokers, arranges or, markets electricity for sale to customers, and shall have the same meaning as the term "Electricity Supplier" set forth Section 101 of the Retail Electric Competition and Consumer Protection Act of 1999, effective May 9, 2000 (D.C. Law 13-107; D.C. Official Code § 34-1501). For the purpose of this document, the Company is not an Electricity Supplier in the provision of Standard Offer Service.

Electricity Supplier Representative - any officer, director, employee, consultant, contractor, or other agent or representative of the Electricity Supplier who has the authority to bind Electricity Supplier.

Electronic Data Interchange (EDI) - the computer to computer exchange of business documents in conformance with ANSI X12 standards. Also known as Electronic Transactions.

Emergency - a condition or situation which the Company or PJM deems, in its reasonable judgment, imminently likely to endanger life or property, or affect or impair, or imminently will affect or impair, the Company's electrical system or the electrical system of others to which the Company's electrical system is directly or indirectly connected. Such a condition or situation includes, but is not limited to, potential overloading of the Company's transmission and/or distribution circuits, PJM minimum generation ("light load") conditions, unusual operating conditions on either the Company's or the Electricity Supplier's electrical system or conditions such that the Company is unable to accept energy from the Electricity Supplier without jeopardizing the Company's electrical system or the electrical systems of others to which the Company's electrical system is directly or indirectly interconnected.

FERC - the Federal Energy Regulatory Commission.

Full Requirements Service Provision - a provision that requires that an Electricity Supplier be the sole source of electricity supply supporting 100% of its customers' purchased supply needs.

7.0: CUSTOMER ENROLLMENT AND INFORMATION PROCESS FLOW

- **7.1 Disclosure by Selected Electricity Supplier.** The Electricity Supplier must notify its Customers that by signing up for Competitive Power Supply with the Electricity Supplier, the Customer is consenting to the disclosure by the Company to the Electricity Supplier of certain basic information about the Customer. At a minimum, the notice shall inform the Customer that the following information will be disclosed: the Customer's Company account number, data about meter readings, rate class and electric usage, the Customer's name, address(es) and telephone number, or as otherwise may be consistent with Commission rulings.
- **7.2** Procedure to Formalize Selection of Electricity Supplier. In order to initiate a Competitive Power Supply, the Electricity Supplier will obtain appropriate authorization, including that required by Section 15.2, from the Customer, or from the person authorized to act on the Customer's behalf, indicating the Customer's choice of the Electricity Supplier in accordance with the rules and regulations of the Commission.
 - **7.2.1 Authorization Record.** It is the Electricity Supplier's responsibility to maintain records of the Customer's authorization in the event of a dispute, in order to provide documented evidence of authorization to the Company or the Commission. The authorization shall include the Customer's acknowledgement that the Customer has received the notice as described in Section 7.1 and has provided written consent required by Section 15.2.
 - **7.2.2** Enrollment by an Electricity Supplier. The Electricity Supplier shall provide an electronic file to the Company, containing information in accordance with this Tariff and any procedures established by the Commission. Upon receipt of the electronic file from the Electricity Supplier, the Company will confirm receipt of the file. Within 1 Business Day of receipt of the electronic file, the Company will validate the records contained in the file, and will provide an electronic validation, including appropriate control totals such as number of records received, and the reason for any rejections (e.g., invalid account number) and any information the Electricity Supplier can use to identify rejected records.
 - **7.2.3** Enrollment Processing by the Company. The Company will process enrollment transactions in accordance with this Tariff and applicable Commission procedures. The last enrollment transaction received at the days end will be effective three business days after receipt of the electronic enrollment transaction. All electronic transactions associated with enrollment processing must be performed in accordance with this Tariff and applicable Commission data exchange standards, rules and regulations.

- **7.3** Change of Electricity Supplier. If a Customer contacts a new Electricity Supplier to request a change of Electricity Supplier and the new Electricity Supplier agrees to serve the Customer, the Customer's new Electricity Supplier shall obtain appropriate authorization from the Customer or person authorized to act on the Customer's behalf indicating the Customer's choice of Electricity Supplier, and shall thereupon follow the same procedures for enrollment of that Customer as for the initial Competitive Power Supply. The Company will notify the Customer's current Electricity Supplier that the Customer has elected to terminate service from that Electricity Supplier once the enrollment transaction has been received by the Company.
- **7.4 Notice of Enrollment.** The Company and the Electricity Supplier will provide written notice of enrollment to the Customer entering into a service agreement with the Electricity Supplier. This notification will occur one Business Day after the Electricity Supplier receives the Company's enrollment response.
- **7.5** Customer Designation to Control. Electricity Supplier acknowledges and agrees that the Company will give effect to the last Customer request to change to a new Electricity Supplier in a single billing cycle, and consequently all other Customer designations of an Electricity Supplier in that billing cycle will be rejected by the Company unless and until the Company receives electronic notice from the Customer's current Electricity Supplier that the Customer has cancelled its contract with that Electricity Supplier.
- 7.6 Switch from Electricity Supplier to Standard Offer Service. This Section applies when the Company is the provider of Standard Offer Service. If a Customer contacts the Company to request a change from the Electricity Supplier to the Company's Standard Offer Service, the Company will process the request in accordance with the same procedure outlined in Section 7.2.3. The Company will send the Customer a confirmation letter notifying the Customer of the request. The request will be effective three business days after receipt of the electronic transaction. The Company will notify the Customer's current Electricity Supplier of the discontinuance of service to the Customer from that Electricity Supplier. The Electricity Supplier acknowledges that the Company will accept Customer requests to switch to Standard Offer Service via a telephone call to the Company's Customer Service Center, and that a signed contract will not be required of the Customer. The Company will use its best efforts to assure the integrity of such verbal Customer requests.
- **7.7** Customer Termination of Service at Existing Account. If a Customer contacts the Company to discontinue electric service, the Company will notify the current Electricity Supplier of the Customer's discontinuance of service for the account at the Customer's location. If available, the Company will provide the Electricity Supplier that served the Customer at the old location with the Customer's new mailing address or forwarding address.
- **7.8** Supplier Discontinuance of Service. When initiating the discontinuance of service to Customers, the Electricity Supplier must comply with the notification requirements of the Commission and submit a valid 'drop' transaction to the Company three business days prior to the date service is to be discontinued.
- 7.9 Effective Date of Discontinuance. Any discontinuance will take effect three business days

from the date of the transaction and in accordance with the provisions of this Tariff that govern a retail Customer's changes of Electricity Supplier.

- **7.10** Customer Number Change. If the Company elects to change the account number for a Customer receiving Competitive Power Supply from the Electricity Supplier, the Company will notify the Electricity Supplier of the change in account number at the same Customer location, via electronic file.
- **7.11** Full Requirements Service Provision. The Electricity Supplier shall agree to supply full requirements service for each of its Customers at each Customer account enrolled. Partial requirements or split load service will not be supported.

REDLINE

ELECTRICITY SUPPLIER

COORDINATION TARIFF

IN THE

DISTRICT OF COLUMBIA



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7.0: CUSTOMER ENROLLMENT AND INFORMATION PROCESS FLOW

- **7.1 Disclosure by Selected Electricity Supplier.** The Electricity Supplier must notify its Customers that by signing up for Competitive Power Supply with the Electricity Supplier, the Customer is consenting to the disclosure by the Company to the Electricity Supplier of certain basic information about the Customer. At a minimum, the notice shall inform the Customer that the following information will be disclosed: the Customer's Company account number, data about meter readings, rate class and electric usage, the Customer's name, address(es) and telephone number, or as otherwise may be consistent with Commission rulings.
- **7.2** Procedure to Formalize Selection of Electricity Supplier. In order to initiate a Competitive Power Supply, the Electricity Supplier will obtain appropriate authorization, including that required by Section 15.2, from the Customer, or from the person authorized to act on the Customer's behalf, indicating the Customer's choice of the Electricity Supplier in accordance with the rules and regulations of the Commission.
 - **7.2.1 Authorization Record.** It is the Electricity Supplier's responsibility to maintain records of the Customer's authorization in the event of a dispute, in order to provide documented evidence of authorization to the Company or the Commission. The authorization shall include the Customer's acknowledgement that the Customer has received the notice as described in Section 7.1 and has provided written consent required by Section 15.2.
 - **7.2.2 Enrollment by an Electricity Supplier.** The Electricity Supplier shall provide an electronic file to the Company, containing information in accordance with this Tariff and any procedures established by the Commission. Upon receipt of the electronic file from the Electricity Supplier, the Company will confirm receipt of the file. Within 1 Business Day of receipt of the electronic file, the Company will validate the records contained in the file, and will provide an electronic validation, including appropriate control totals such as number of records received, and the reason for any rejections (e.g., invalid account number) and any information the Electricity Supplier can use to identify rejected records.
 - 7.2.3 Processing by the CompanyEnrollment Processing by the Company. The Company will process enrollment transactions in accordance with this Tariff and applicable Commission procedures. The last enrollment transaction received at the days end will be effective three business days after receipt of the electronic enrollment transaction. Enrollment transactions must be received at least 17 days prior to the Customer's next Scheduled Meter Read Date to be effective on that Scheduled Meter Read Date. Enrollment transactions received less than 17 days prior to the Customer's next Scheduled Meter Read Date will be effective on the Customer's subsequent Scheduled Meter Read Date. All electronic transactions associated with enrollment processing must be performed in accordance with this Tariff and applicable Commission data exchange standards, rules and regulations.

- 7.3 Change of Electricity Supplier. If a Customer contacts a new Electricity Supplier to request a change of Electricity Supplier and the new Electricity Supplier agrees to serve the Customer, the Customer's new Electricity Supplier shall obtain appropriate authorization from the Customer or person authorized to act on the Customer's behalf indicating the Customer's choice of Electricity Supplier, and shall thereupon follow the same procedures for enrollment of that Customer as for the initial Competitive Power Supply. The Company will notify the Customer's current Electricity Supplier that the Customer has elected to terminate service from that Electricity Supplier once the enrollment transaction has been received by the Company.
- 7.4 Notice of EnrollmentCustomer Rescission of Change. The Company and the Electricity Supplier will provide written notice of enrollment to the Customer entering into a service agreement with the Electricity Supplier. This notification will occur one Business Day after the Electricity Supplier receives the Company's enrollment response. Within 1 Business Day of receiving an enrollment change, the Company will send a confirmation letter informing each Customer that the Customer's current supplier of electric service is being changed. Included in this letter shall be notification of a rescission period in which the Customer may cancel its selection of a new Electricity Supplier. The rescission period shall be 10 days and shall commence 1 Business Day after the Company's receipt of the enrollment transaction from the Electricity Supplier. The confirmation letter shall include the Customer's name, address, Company account number, identity of selected Electricity Supplier, scheduled service effective date and scheduled initial billing date. If the rescission period expires, and the Customer has not contacted the Company to rescind the Electricity Supplier selection, the selected Electricity Supplier will become the Electricity Supplier of record on the Customer's next or subsequent Scheduled Meter Read Date (in accordance with the 17-day provision above). If the Customer elects to rescind its Electricity Supplier selection, the Company will notify the rejected new Electricity Supplier, electronically. In the event the Customer rescinds its Electricity Supplier selection after the rescission period, the Customer will be advised that the rescission period has expired and a switch must be requested via the normal Electricity Supplier selection process.
- **7.5** <u>Customer Designation to Control.</u> Electricity Supplier acknowledges and agrees that the Company will give effect to the <u>last first-Customer</u> request to change to a new Electricity Supplier in a single billing cycle, and consequently all other Customer designations of an Electricity Supplier in that billing cycle will be rejected by the Company unless and until the Company receives electronic notice from the Customer's current Electricity Supplier that the Customer has cancelled its contract with that Electricity Supplier.
- 7.6 Switch from Electricity Supplier to Standard Offer Service. This Section applies when the Company is the provider of Standard Offer Service. If a Customer contacts the Company to request a change from the Electricity Supplier to the Company's Standard Offer Service, the Company will process the request in accordance with the same procedure outlined in Section 7.2.3. The Company will send the Customer a confirmation letter notifying the Customer of the right to rescind the request. If the Customer does not contact the Company to rescind within the rescission period, then the Company will complete the request. The request will be effective three business days after receipt of the electronic transaction as of the next applicable Scheduled Meter Read Date and the Company will provide electricity to the Customer. The Company will notify the Customer's current Electricity Supplier of the discontinuance of service to the Customer from that Electricity Supplier. The Electricity Supplier acknowledges that the Company will accept Customer requests to

switch to Standard Offer Service via a telephone call to the Company's Customer Service Center, and that a signed contract will not be required of the Customer. The Company will use its best

efforts to assure the integrity of such verbal Customer requests.

- **7.7** Customer Termination of Service at Existing Account. If a Customer contacts the Company to discontinue electric service, the Company will notify the current Electricity Supplier of the Customer's discontinuance of service for the account at the Customer's location. If available, the Company will provide the Electricity Supplier that served the Customer at the old location with the Customer's new mailing address or forwarding address.
- **7.8** Supplier Discontinuance of Service. When initiating the discontinuance of service to Customers, the Electricity Supplier must comply with the notification requirements of the Commission and submit a valid 'drop' transaction to the Company 35 days before the date three business days prior to the date service is to be discontinued.
- **7.9** Effective Date of Discontinuance. Any discontinuance, except those under Section 7.7 will take effect three business days from the date of the transaction on a Scheduled Meter Read Date and in accordance with the provisions of this Tariff that govern a retail Customer's changes of Electricity Supplier.
- **7.10** Customer Number Change. If the Company elects to change the account number for a Customer receiving Competitive Power Supply from the Electricity Supplier, the Company will notify the Electricity Supplier of the change in account number at the same Customer location, via electronic file.
- **7.11** Full Requirements Service Provision. The Electricity Supplier shall agree to supply full requirements service for each of its Customers at each Customer account enrolled. Partial requirements or split load service will not be supported.

CLEAN



GENERAL TERMS AND CONDITIONS

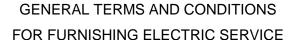
FOR FURNISHING ELECTRIC SERVICE

IN THE

DISTRICT OF COLUMBIA







1. <u>DEFINITIONS</u>

- a. "Applicant" refers to any prospective Customer who applies to the Company for either SOS or Distribution Service or for the installation of an electric service connection. It also refers to any present Customer who applies for a modification of existing service or facilities.
- b. "Billing Service" is the provision of the monthly billing statement and all associated billing related accounting and customer service functions.
- c. "Commission" refers to the Public Service Commission of the District of Columbia.
- d. "Company" as used herein refers to Potomac Electric Power Company.
- e. "Consolidated Pepco Billing" A single bill rendered by Pepco which includes both Pepco's and the Electricity Supplier's charges.
- f. "Consolidated Electricity Supplier Billing" The Customer selects the Electricity Supplier to provide the bill for Pepco's and the Electricity Supplier's services.
- g. "Customer" refers to any present purchaser of either SOS or Distribution Service from the Company, in whose name the account is maintained. Such purchaser may be a person or persons, partnership, association, corporation, governmental agency or other entity or its duly authorized representative.
- h. "Distribution Service" is the provision of access to the Company's electric distribution system for the purpose of providing an electrical connection between the Transmission System and the Customer's connection to the load side of the Company's meter.
- i. "Electricity Supplier" "competitive Electricity Supplier," or "Supplier" means a person, other than the SOS Administrator, including an aggregator, broker, or marketer, who generates electricity; sells electricity; or purchases, brokers, arranges or, markets electricity for sale to customers, and shall have the same meaning as the term "Electricity Supplier" set forth Section 101 of the Retail Electric Competition and Consumer Protection Act of 1999, effective May 9, 2000 (D.C. Law 13-107; D.C. Official Code § 34-1501).





- j. "Electricity Supplier Coordination Tariff" A tariff which sets forth Customer enrollment procedures and basic requirements for coordination between Pepco and Electricity Suppliers.
- k. "Electricity Supply Service", or "Generation Service" is the provision of electrical demand and energy, including all associated losses, to the load side of the meter serving the Customer.
- I. "Market Price Service" is a variable priced rate option available to non-residential customers for an indefinite period of time.
- m. "Metering Service" is the provision of a meter, meter operation and maintenance, and all metering-associated facilities, and services, including the acquisition and transfer of meter data.
- n. "Non-Residential Customer" refers to a Customer subject to billing on any schedule other than a Residential Service Schedule.
- o. "Owner" a person or persons, partnership, association, corporation, governmental agency or other entity or its duly authorized representative who has title to property.
- p. "Residential Customer" refers to a Customer subject to billing on a Residential Service Schedule.
- q. "Retail Electric Competition and Consumer Protection Act of 1999" or "Retail Competition Act" - The Act authorizing retail competition in the District of Columbia.
- r. "Separate Pepco/Electricity Supplier Billing" or "dual billing" Pepco and the Electricity Supplier each bill the Customer separately for their services.
- s. "Standard Offer Service" or "SOS" i means electricity supply made available to: (1) customers who contract for electricity with a competitive Electricity Supplier, but who fail to receive delivery of electricity under such contracts; (2) customers who cannot arrange to purchase electricity from a competitive Electricity Supplier; and (3) customers who do not choose a competitive Electricity Supplier.
- t. "Transmission Service" is the provision of access to the transmission and ancillary services provided by the PJM Interconnection for the purpose of providing an electrical connection between the Customer's Generation Service provider and the Company's electric distribution system.





DC

u. "Unauthorized Use" refers to the use of Generation, Transmission, Distribution or Meter Service by a Customer or third party that circumvents the meter or any other Company equipment installed to convey, protect, measure, or prevent, the supply of electricity to the premises, or that occurs where proper and timely application for service has not been made.





seasonal rate differentials and the Customer can reasonably estimate neither a probable annual savings under the alternative rate nor a substantial change in the circumstances of consumption.

f. Selection of Type of Service

The Retail Electric Competition and Consumer Protection Act of 1999, as amended (The Act) gives the Customer the option to receive all electricity services (generation, transmission and distribution) from Pepco. This option is referred to as Standard Offer Service. Pepco will provide this service for Residential Customers served on Schedules "R" and "MMA" and Small Commercial Customers served on Schedules "GS ND", "T", "SL", "OL LED," "TS" and "TN" subject to Commission ruling. Pepco will provide this service for Large Commercial Customers served on Schedules "GS LV", "GS 3A", "MGT LV," "GT LV", "GT 3A", "GT 3B", and "RT" as authorized by the Commission.

The Act also gives the Customer the option to receive generation and transmission services from an Electricity Supplier. If this option is chosen, Pepco will continue to provide distribution service.

A Customer is considered to have chosen Standard Offer Service if the Customer: a) contracts for electricity with an Electricity Supplier and it is not delivered, b) cannot arrange for electricity from an Electricity Supplier, c) does not choose an Electricity Supplier, in accordance with Section 109 of the Retail Competition Act, or d) chooses to receive SOS from the Company.

If the Customer chooses to receive generation and transmission service from an Electricity Supplier, the Customer should contract with the Electricity Supplier. The Electricity Supplier will notify Pepco of the Customer's choice and the Customer choice will take effect three business days after the receipt of the electronic transaction. Pepco will confirm the Customer's choice of Electricity Supplier by sending a letter to the Customer regarding the Customer's choice.

Residential customers may change their service selection at any time as described in the previous paragraph. Non-residential Customers, including master metered apartments served under the multiple application of the Residential rate schedule, returning to Standard Offer Service may also change their service selection at any time as described in the previous paragraph.



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Supplier default occurs when the PJM Interconnection L.L.C. has notified PJM members that the Supplier is in default. Non-residential Customers also have the option of selecting Market Price Service (MPS). Customers electing MPS may remain on this service at their option, or may select an Electricity Supplier or Standard Offer Service at any time.

REDLINE

Date Effective: April 1, 2019September



GENERAL TERMS AND CONDITIONS

FOR FURNISHING ELECTRIC SERVICE

IN THE

DISTRICT OF COLUMBIA



<u>10, 2019</u>





GENERAL TERMS AND CONDITIONS FOR FURNISHING ELECTRIC SERVICE

1. <u>DEFINITIONS</u>

- a. "Applicant" refers to any prospective Customer who applies to the Company for either SOS or Distribution Service or for the installation of an electric service connection. It also refers to any present Customer who applies for a modification of existing service or facilities.
- b. "Billing Service" is the provision of the monthly billing statement and all associated billing related accounting and customer service functions.
- c. "Commission" refers to the Public Service Commission of the District of Columbia.
- d. "Company" as used herein refers to Potomac Electric Power Company.
- e. "Consolidated Pepco Billing" A single bill rendered by Pepco which includes both Pepco's and the Electricity Supplier's charges.
- f. "Consolidated Electricity Supplier Billing" The Customer selects the Electricity Supplier to provide the bill for Pepco's and the Electricity Supplier's services.
- g. "Customer" refers to any present purchaser of either SOS or Distribution Service from the Company, in whose name the account is maintained. Such purchaser may be a person or persons, partnership, association, corporation, governmental agency or other entity or its duly authorized representative.
- h. "Distribution Service" is the provision of access to the Company's electric distribution system for the purpose of providing an electrical connection between the Transmission System and the Customer's connection to the load side of the Company's meter.
- i. "Electricity Supplier" "competitive Electricity Supplier," or "Supplier" means a person, other than the SOS Administrator, including an aggregator, broker, or marketer, who generates electricity; sells electricity; or purchases, brokers, arranges or, markets electricity for sale to customers, and shall have the same meaning as the term "Electricity Supplier" set forth Section 101 of the Retail Electric Competition and Consumer Protection Act of 1999, effective May 9, 2000 (D.C. Law 13-107; D.C. Official Code § 34-1501).or Supplier A supplier of electricity

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(generation and transmission service) other than the Company, that has been licensed by the Commission to sell electricity within the District of Columbia in compliance with Section 105 of the Retail Competition and Consumer Protection Act of 1999. The Electricity Supplier is bound by the requirements of the Electricity Supplier Coordination Tariff as approved by the District of Columbia Public Service Commission.

- j. "Electricity Supplier Coordination Tariff" A tariff which sets forth Customer enrollment procedures and basic requirements for coordination between Pepco and Electricity Suppliers.
- k. "Electricity Supply Service", or "Generation Service" is the provision of electrical demand and energy, including all associated losses, to the load side of the meter serving the Customer.
- I. "Market Price Service" is a variable priced rate option available to nonresidential customers for an indefinite period of time. "Market Price Service" is a rate option allowing Customers for an indefinite period of time to choose an Electricity Supplier without being obligated to remain on the SOS rate for a minimum of 12 months.
- m. "Metering Service" is the provision of a meter, meter operation and maintenance, and all metering-associated facilities, and services, including the acquisition and transfer of meter data.
- n. "Non-Residential Customer" refers to a Customer subject to billing on any schedule other than a Residential Service Schedule.
- o. "Owner" a person or persons, partnership, association, corporation, governmental agency or other entity or its duly authorized representative who has title to property.
- p. "Residential Customer" refers to a Customer subject to billing on a Residential Service Schedule.
- q. "Retail Electric Competition and Consumer Protection Act of 1999" or "Retail Competition Act" - The Act authorizing retail competition in the District of Columbia.
- r. "Separate Pepco/Electricity Supplier Billing" or "dual billing" Pepco and the Electricity Supplier each bill the Customer separately for their services.
- s. "Standard Offer Service" or "SOS" i means electricity supply made available to: (1) customers who contract for electricity with a competitive Electricity Supplier, but who fail to receive delivery of electricity under such contracts; (2) customers who cannot arrange to purchase electricity

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from a competitive Electricity Supplier; and (3) customers who do not choose a competitive Electricity Supplier.s the provision of fully-bundled electricity supply, transmission, distribution, metering and billing services to Customers who choose such service or do not have an alternative supplier for generation and transmission services, as defined in the Retail Competition Act, Section 109.

- t. "Transmission Service" is the provision of access to the transmission and ancillary services provided by the PJM Interconnection for the purpose of providing an electrical connection between the Customer's Generation Service provider and the Company's electric distribution system.
- u. "Unauthorized Use" refers to the use of Generation, Transmission, Distribution or Meter Service by a Customer or third party that circumvents the meter or any other Company equipment installed to convey, protect, measure, or prevent, the supply of electricity to the premises, or that occurs where proper and timely application for service has not been made.

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seasonal rate differentials and the Customer can reasonably estimate neither a probable annual savings under the alternative rate nor a substantial change in the circumstances of consumption.

f. Selection of Type of Service

The Retail Electric Competition and Consumer Protection Act of 1999, as amended (The Act) gives the Customer the option to receive all electricity services (generation, transmission and distribution) from Pepco. This option is referred to as Standard Offer Service. Pepco will provide this service for Residential Customers served on Schedules "R" and "MMA" and Small Commercial Customers served on Schedules "GS ND", "T", "SL", "OL LED," "TS" and "TN" subject to Commission ruling. Pepco will provide this service for Large Commercial Customers served on Schedules "GS LV", "GS 3A", "MGT LV," "GT LV", "GT 3A", "GT 3B", and "RT" as authorized by the Commission. The Retail Electric Competition and Consumer Protection Act of 1999, as amended (The Act) gives the Customer the option to receive all electricity services (generation, transmission and distribution) from Pepco. This option is referred to as Standard Offer Service, Pepco will provide this service for Residential Customers served on Schedules "R", "AE", "RAD", "RTM" and "RTM EX" and Small Commercial Customers served on Schedules "GS ND", "T", "SL", "TS", "TN" and "SL-TN" up to May 31, 2011 subject to Commission ruling. Pepco will provide this service for Large Commercial Customers served on Schedules "GS LV", "GS 3A", "GT LV", "GT 3A", "GT 3B", and "RT" through May 31, 2007 or as authorized by the Commission.

The Act also gives the Customer the option to receive generation and transmission services from an Electricity Supplier. If this option is chosen, Pepco will continue to provide distribution service.

A Customer is considered to have chosen Standard Offer Service if the Customer: a) contracts for electricity with an Electricity Supplier and it is not delivered, b) cannot arrange for electricity from an Electricity Supplier, c) does not choose an electricity supplier, in accordance with Section 109 of the Retail Competition Act, or d) chooses to receive SOS from the Company.

If the Customer chooses to receive generation and transmission service from an Electricity Supplier, the Customer should contract with the Electricity Supplier. The Electricity Supplier will notify Pepco of the Customer's choice and the Customer choice will take effect three business days after the receipt of the electronic transaction. with the next scheduled meter read date provided that the Customer selection was forwarded by the Electricity Supplier to Pepco at least seventeen (17) calendar-days before the scheduled meter read date. Pepco will confirm the Customer's choice of Electricity Supplier by sending a letter



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to the Customer regarding the Customer's choice. The Customer has ten (10) days from the date Pepco sends a notice of enrollment stating the Customer's choice, to rescind their choice of Electricity Supplier.

Residential customers may change their service selection at any time as described in the previous paragraph. Non-residential Customers, including master metered apartments served under the multiple application of the Residential rate schedule, returning to Standard Offer Service may also change their service selection at any time as described in the previous paragraph. must remain for a minimum of one (1) year, unless they are returning due to Electricity Supplier default, in which case they have three full billing cycles to select another supplier.





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Supplier default occurs when the PJM Interconnection L.L.C. has notified PJM members that the <u>sSupplier</u> is in default. Non-residential Customers also have the option of selecting Market Price Service (MPS). Customers electing MPS may remain on this service at their option, or may select an Electricity Supplier or Standard Offer Service at any time.

CERTIFICATE OF SERVICE

I hereby certify that a copy of Potomac Electric Power Company's additional conforming changes to amend the May 22, 2019 filing was served this June 18, 2019 on all parties in Formal Case No. 712 and Docket RM41-2017-01 by electronic mail, hand delivery, or first class mail, postage prepaid.

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