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April 16, 2019

VIA ELECTRONIC FILING

Brinda Westbrook-Sedgwick
Commission Secretary
Public Service Commission
of the District of Columbia
1325 "G" Street, N.W., 8th Floor
Washington, D.C. 20005

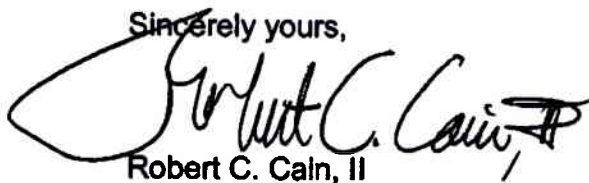
**Re: Docket - ARDIR
[WGL Monthly Report]**

Dear Ms. Westbrook-Sedgwick:

Transmitted herewith electronically is Washington Gas Light Company's Monthly Report, pursuant to Order No. 15134, dated April 16, 2019.

If additional information is needed with respect to this filing, please feel free to contact me.

Sincerely yours,



Robert C. Cain, II
Associate General Counsel

Enclosures

cc: Per Certificate of Service



Calendar Year 2005

Task Description	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
A Number of residential customers	139,087	139,871	140,350	139,451	138,102	137,371	136,673	136,062	135,880	136,935	138,316	139,433
B Number of low income residential customers	12,822	13,136	13,423	13,443	13,045	12,708	12,394	12,052	11,843	12,760	8,746	9,731
C Total dollar amount of residential customers in arrears	\$ 5,824,173	\$ 6,485,812	\$ 8,208,033	\$ 9,338,982	\$ 8,764,422	\$ 7,717,284	\$ 6,291,819	\$ 5,482,348	\$ 4,893,679	\$ 4,764,808	\$ 4,248,566	\$ 4,771,324
D Number of residential customers in arrears	29,617	26,523	32,420	33,906	32,653	32,600	30,065	29,229	28,941	28,094	26,432	27,555
E Total dollar amount of low income residential customers in arrears	\$ 1,134,103	\$ 1,281,385	\$ 1,804,688	\$ 2,076,397	\$ 1,884,561	\$ 1,718,852	\$ 1,453,493	\$ 1,261,730	\$ 1,130,506	\$ 1,398,753	\$ 818,614	\$ 640,900
F Number of low income residential customers in arrears	4,283	4,098	5,174	5,754	5,737	5,811	5,439	5,199	5,027	5,656	2,981	2,187
G Number of residential terminations	67	38	125	808	1,078	988	749	1,147	430	483	828	43
H Number of low income residential terminations	19	9	21	162	140	70	59	128	65	92	112	8
I Number of residential arrears related restorations	136	101	87	515	700	422	330	402	313	1,156	1,030	428
J Number of low income residential arrears related restorations	45	30	22	119	154	69	63	79	51	409	361	132
K Total dollar amount of low income residential charge offs	\$ 116,562	\$ 83,846	\$ 82,378	\$ 79,635	\$ 67,866	\$ 36,076	\$ 32,886	\$ 37,842	\$ 37,872	\$ 50,174	\$ 164,339	\$ 180,535
L Total dollar amount of residential charge offs	\$ 634,366	\$ 358,880	\$ 424,183	\$ 286,330	\$ 280,752	\$ 167,417	\$ 198,163	\$ 221,905	\$ 185,538	\$ 312,075	\$ 696,089	\$ 842,868
M The number of turn off notices issued to residential customers	20,015	20,107	21,184	18,546	18,535	18,728	15,237	13,888	14,577	15,438	16,271	19,002
N The number of turn off notices issued to low income residential customers	3,579	3,822	4,032	3,318	3,320	3,413	2,787	2,576	2,818	3,221	2,445	2,107
O Total revenue for low income residential customers	\$ 2,178,885	\$ 2,678,036	\$ 2,133,184	\$ 1,431,196	\$ 894,562	\$ 658,982	\$ 511,879	\$ 458,242	\$ 474,401	\$ 571,948	\$ 723,170	\$ 1,519,231
P Total revenue for residential customers	\$ 28,118,625	\$ 31,178,388	\$ 24,039,232	\$ 15,083,718	\$ 9,380,892	\$ 6,472,748	\$ 5,348,133	\$ 4,987,385	\$ 5,313,239	\$ 6,468,292	\$ 13,723,218	\$ 26,737,313
Q Total number of new pay agreements for low income residential customers	62	101	176	187	176	117	92	53	53	52	41	79
R Total dollar amount of new pay agreements for low income residential customers	\$ 17,388	\$ 41,573	\$ 76,101	\$ 76,167	\$ 88,903	\$ 50,713	\$ 45,537	\$ 16,699	\$ 18,065	\$ 12,936	\$ 13,705	\$ 27,413
S Total number of new pay agreements for residential customers	473	897	1,196	1,008	948	623	357	243	244	250	387	1,114
T Total dollar amount of new pay agreements for residential customers	\$ 139,503	\$ 290,942	\$ 619,995	\$ 475,215	\$ 465,157	\$ 283,589	\$ 164,838	\$ 101,866	\$ 75,401	\$ 61,866	\$ 122,211	\$ 499,884

* Data includes all low-income customers, not just RES

Calendar Year 2005

Task Description	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
A Number of residential customers	139,087	139,971	140,360	139,451	139,102	137,371	136,673	136,082	135,980	136,835	136,316	139,433
B Number of low income residential customers	12,822	13,136	13,423	13,443	13,045	12,708	12,394	12,082	11,843	12,760	13,746	13,731
C Total dollar amount of residential customers in arrears	\$ 5,824,173	\$ 6,466,912	\$ 6,209,033	\$ 6,898,982	\$ 6,764,422	\$ 7,717,284	\$ 8,291,819	\$ 5,482,348	\$ 4,893,679	\$ 4,754,806	\$ 4,248,556	\$ 4,771,324
D Number of residential customers in arrears	29,617	28,523	32,420	33,906	32,693	32,600	30,065	29,229	28,941	28,084	26,432	27,555
E Total dollar amount of low income residential customers in arrears	\$ 1,134,103	\$ 1,281,396	\$ 1,804,688	\$ 2,078,397	\$ 1,884,881	\$ 1,718,852	\$ 1,453,493	\$ 1,261,730	\$ 1,130,506	\$ 1,398,753	\$ 818,814	\$ 640,900
F Number of low income residential customers in arrears	4,283	4,098	6,174	5,754	5,737	5,811	5,439	6,198	6,027	5,868	2,981	2,197
G Number of residential terminations	67	38	125	808	1,078	986	749	1,147	430	483	626	43
H Number of low income residential terminations	19	9	21	182	140	70	59	126	65	82	112	8
I Number of residential arrangements related to terminations	136	101	87	515	700	422	330	402	313	1,156	1,030	428
J Number of low income residential arrangements related to terminations	45	30	22	119	154	69	63	79	51	409	361	132
K Total dollar amount of low income residential charge offs	\$ 116,662	\$ 83,846	\$ 82,378	\$ 79,635	\$ 67,986	\$ 36,076	\$ 32,886	\$ 37,942	\$ 37,872	\$ 50,174	\$ 184,339	\$ 190,535
L Total dollar amount of residential charge offs	\$ 634,366	\$ 350,900	\$ 424,163	\$ 286,330	\$ 280,752	\$ 167,417	\$ 198,183	\$ 221,805	\$ 185,538	\$ 312,075	\$ 696,089	\$ 842,968
M The number of turn off notices issued to residential customers	20,815	20,197	21,184	18,646	18,535	18,728	15,237	13,898	14,577	15,438	16,271	19,002
N The number of turn off notices issued to low income residential customers	3,579	3,822	4,032	3,316	3,320	3,413	2,787	2,576	2,818	3,221	2,445	2,107
O Total revenues for low income residential customers	\$ 2,176,885	\$ 2,679,036	\$ 2,133,184	\$ 1,431,198	\$ 984,562	\$ 658,982	\$ 511,679	\$ 458,242	\$ 474,401	\$ 571,948	\$ 723,170	\$ 1,519,231
P Total revenues for residential customers	\$ 28,118,625	\$ 31,177,388	\$ 24,039,232	\$ 15,083,718	\$ 9,380,882	\$ 6,472,748	\$ 5,348,133	\$ 4,987,385	\$ 5,313,229	\$ 8,468,282	\$ 13,723,218	\$ 28,737,313
Q Total number of new pay agreements for low income residential customers	62	101	176	167	176	117	92	53	63	52	41	79
R Total dollar amount of new pay agreements for low income residential customers	\$ 17,388	\$ 41,573	\$ 78,101	\$ 78,167	\$ 88,903	\$ 50,713	\$ 45,537	\$ 16,689	\$ 18,085	\$ 12,836	\$ 13,705	\$ 27,413
S Total number of new pay agreements for residential customers	473	897	1,186	1,008	848	623	357	243	244	250	347	1,114
T Total dollar amount of new pay agreements for residential customers	\$ 139,503	\$ 290,942	\$ 519,895	\$ 475,215	\$ 468,157	\$ 283,589	\$ 164,838	\$ 101,968	\$ 75,401	\$ 61,866	\$ 122,211	\$ 489,884

* Data includes all low-income customers, not just RES

Calendar Year 2006

Task Description	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
A. Number of residential customers	139,882	140,323	140,234	138,908	139,519	138,833	137,815	137,249	137,238	137,779	138,851	138,641
B. Number of low income residential customers	10,452	11,506	11,875	12,007	11,818	11,534	11,188	10,878	10,713	10,878	11,517	12,198
C. Total dollar amount of residential customers in arrears	\$ 8,514,372	\$ 7,722,833	\$ 8,603,224	\$ 10,288,220	\$ 9,838,824	\$ 8,302,510	\$ 6,661,384	\$ 5,742,672	\$ 5,051,540	\$ 4,860,887	\$ 4,837,917	\$ 4,870,861
D. Number of residential customers in arrears	30,853	28,380	33,035	34,321	32,889	33,535	30,785	30,245	27,511	29,054	29,365	28,818
E. Total dollar amount of low income residential customers in arrears	\$ 1,055,954	\$ 1,367,031	\$ 1,598,147	\$ 1,948,390	\$ 1,877,342	\$ 1,748,128	\$ 1,283,150	\$ 1,093,394	\$ 973,231	\$ 1,147,159	\$ 1,361,188	\$ 1,015,574
F. Number of low income residential customers in arrears	3,556	3,887	4,394	5,129	5,379	5,166	4,459	4,155	4,006	4,198	4,873	3,827
G. Number of residential terminations	122	168	628	1,004	1,180	1,125	1,024	1,058	615	959	714	67
H. Number of low income residential terminations	22	30	81	123	122	129	110	114	86	178	140	8
I. Number of residential arrangements related to low income residential customers	138	185	325	448	453	388	414	475	474	1,581	1,080	477
J. Number of low income residential arrangements related to low income residential customers	97	145	244	351	374	337	335	383	384	1,061	706	322
K. Total dollar amount of low income residential charge offs	\$ 123,770	\$ 97,899	\$ 92,886	\$ 57,820	\$ 34,979	\$ 35,606	\$ 18,553	\$ 28,732	\$ 14,825	\$ 71,516	\$ 81,048	\$ 108,983
L. Total dollar amount of residential charge offs	\$ 867,749	\$ 444,657	\$ 383,256	\$ 280,280	\$ 281,248	\$ 271,586	\$ 187,823	\$ 224,805	\$ 214,551	\$ 485,413	\$ 532,233	\$ 585,284
M. The number of turn off notices issued to residential customers	19,244	23,577	21,960	24,316	21,374	19,497	18,752	13,831	14,108	14,710	14,656	15,505
N. The number of turn off notices issued to low income residential customers	2,517	3,885	3,881	4,352	3,611	3,371	2,815	2,304	2,385	2,586	2,783	2,987
O. Total revenue for low income residential customers	\$ 2,289,206	\$ 2,040,188	\$ 1,934,834	\$ 1,148,945	\$ 682,905	\$ 604,833	\$ 413,578	\$ 372,032	\$ 390,836	\$ 442,885	\$ 608,048	\$ 1,430,383
P. Total revenue for residential customers	\$ 34,005,502	\$ 29,359,801	\$ 24,623,408	\$ 13,864,622	\$ 7,680,165	\$ 5,878,414	\$ 5,149,780	\$ 4,803,508	\$ 5,176,711	\$ 6,170,771	\$ 12,108,420	\$ 19,710,455
Q. Total number of new pay agreements for low income residential customers	128	141	187	136	135	137	95	71	51	41	46	76
R. Total dollar amount of new pay agreements for low income residential customers	\$ 45,317	\$ 61,882	\$ 80,168	\$ 65,765	\$ 54,881	\$ 53,927	\$ 35,288	\$ 29,950	\$ 14,570	\$ 10,198	\$ 11,540	\$ 24,725
S. Total number of new pay agreements for residential customers	1,664	1,389	1,430	1,052	994	3,001	681	711	419	283	367	736
T. Total dollar amount of new pay agreements for residential customers	\$ 818,483	\$ 610,871	\$ 760,786	\$ 621,214	\$ 487,183	\$ 1,354,738	\$ 300,468	\$ 328,882	\$ 173,246	\$ 92,337	\$ 112,849	\$ 228,836

* Data includes all low-income customers, not just RES

Calendar Year 2007

Task	Description	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
A	Number of residential customers	140,335	141,000	141,030	140,455	139,821	138,844	138,183	138,059	137,571	137,791	138,984	140,180
B	Number of low income residential customers	12,508	12,889	13,285	13,186	12,918	12,590	12,319	12,116	11,774	2,998	4,298	8,686
C	Total dollar amount of residential customers in arrears	\$ 6,221,744	\$ 6,558,080	\$ 6,305,041	\$ 6,511,754	\$ 6,118,051	\$ 6,152,548	\$ 6,256,075	\$ 5,894,156	\$ 5,141,356	\$ 4,919,975	\$ 4,451,483	\$ 4,574,273
D	Number of residential customers in arrears	28,164	25,259	28,918	32,001	32,073	18,735	26,822	31,545	31,530	32,927	35,424	28,918
E	Total dollar amount of low income residential customers in arrears	\$ 1,272,538	\$ 1,408,347	\$ 2,084,233	\$ 1,834,301	\$ 1,828,878	\$ 1,309,789	\$ 1,488,378	\$ 1,290,940	\$ 1,159,829	\$ 672,046	\$ 668,849	\$ 510,755
F	Number of low income residential customers in arrears	4,313	4,094	5,245	5,149	5,369	3,605	5,024	5,097	4,757	1,773	1,873	2,194
G	Number of residential terminations	48	59	546	753	948	1,348	871	1,149	872	866	488	6
H	Number of low income residential terminations	2	4	118	92	79	135	65	180	118	141	64	1
I	Number of residential arrears related restorations	183	189	229	423	314	451	366	398	427	1,533	1,115	369
J	Number of low income residential arrears related restorations	54	52	57	102	55	64	64	72	80	511	361	112
K	Total dollar amount of low income residential charge offs	\$ 124,608	\$ 96,044	\$ 69,488	\$ 55,427	\$ 55,787	\$ 54,725	\$ 18,480	\$ 37,515	\$ 23,247	\$ 72,074	\$ 106,350	\$ 117,141
L	Total dollar amount of residential charge offs	\$ 612,452	\$ 383,851	\$ 410,950	\$ 291,448	\$ 251,046	\$ 261,847	\$ 231,050	\$ 180,808	\$ 180,055	\$ 467,263	\$ 558,550	\$ 579,090
M	The number of turn off notices issued to residential customers	17,429	19,538	18,364	24,530	22,865	19,981	20,180	18,183	14,885	14,851	15,985	18,805
N	The number of turn off notices issued to low income residential customers	3,144	3,859	3,327	4,987	4,333	3,785	4,232	3,181	2,754	751	1,300	1,844
O	Total revenue for low income residential customers	\$ 1,692,832	\$ 2,490,387	\$ 2,321,487	\$ 1,200,843	\$ 1,116,484	\$ 557,578	\$ 484,188	\$ 416,824	\$ 428,573	\$ 174,587	\$ 266,824	\$ 875,439
P	Total revenue for residential customers	\$ 22,474,785	\$ 34,484,438	\$ 28,079,342	\$ 14,952,442	\$ 9,980,817	\$ 8,129,946	\$ 5,438,186	\$ 5,028,830	\$ 5,308,830	\$ 5,321,768	\$ 8,546,785	\$ 22,301,375
Q	Total number of new pay agreements for low income residential customers	88	75	104	133	103	88	35	33	18	9	13	60
R	Total dollar amount of new pay agreements for low income residential customers	\$ 23,707	\$ 31,267	\$ 49,609	\$ 68,481	\$ 37,388	\$ 28,834	\$ 10,225	\$ 13,763	\$ 7,266	\$ 5,843	\$ 4,183	\$ 28,251
S	Total number of new pay agreements for residential customers	580	484	563	891	559	525	171	146	132	187	300	1,110
T	Total dollar amount of new pay agreements for residential customers	\$ 174,052	\$ 183,812	\$ 273,283	\$ 327,034	\$ 236,094	\$ 178,061	\$ 78,229	\$ 64,415	\$ 51,503	\$ 79,545	\$ 98,817	\$ 479,040

* Data includes all low-income customers, not just RES

Calendar Year 2012

Task	Description	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
A	Number of residential customers *	143,183	143,348	143,343	142,980	142,498	142,088	141,529	141,789	141,743	141,995	142,751	143,169
B	Number of low income residential customers	10,340	10,599	10,470	10,330	10,131	9,844	10,212	8,905	8,866	100	216	298
C	Total dollar amount of residential customers in arrears	\$ 4,879,321	\$ 5,311,918	\$ 6,071,568	\$ 6,430,623	\$ 6,063,241	\$ 5,756,429	\$ 5,978,803	\$ 4,738,510	\$ 4,437,477	\$ 5,097,304	\$ 4,985,347	\$ 5,212,338
D	Number of residential customers in arrears	22,289	22,633	22,879	25,164	24,564	25,388	25,044	24,981	24,554	25,811	26,064	26,000
E	Total dollar amount of low income residential customers in arrears	\$ 1,098,727	\$ 1,171,880	\$ 1,348,349	\$ 1,415,082	\$ 1,629,739	\$ 1,277,120	\$ 1,537,419	\$ 1,253,712	\$ 978,947	\$ 22,678	\$ 39,497	\$ 19,659
F	Number of low income residential customers in arrears	3,471	3,596	3,904	4,108	4,550	3,959	3,810	3,808	3,250	65	102	87
G	Number of residential terminations	460	448	941	817	1,015	1,082	682	1,002	911	782	887	687
H	Number of low income residential terminations	12	7	44	4	46	31	45	83	74	0	10	10
I	Number of residential arrears related reconnections	283	431	471	430	436	610	401	661	576	670	973	973
J	Number of low income residential arrears related reconnections												
K	Total dollar amount of low income residential charge offs	\$ 31,108	\$ 20,299	\$ 38,762	\$ 29,885	\$ 20,706	\$ 33,082	\$ -	\$ 20,730	\$ 24,128	\$ 866	\$ 1,893	\$ 828
L	Total dollar amount of residential charge offs	\$ 477,089	\$ 266,611	\$ 387,151	\$ 246,899	\$ 123,821	\$ 209,125	\$ 106,929	\$ 181,628	\$ 132,617	\$ 339,383	\$ 375,839	\$ 308,726
M	The number of turn off notices issued to residential customers	13,676	18,721	19,164	18,177	16,602	16,171	15,178	14,985	11,155	15,101	13,051	18,962
N	The number of turn off notices issued to low income residential customers												
O	Total revenues for low income residential customers	\$ 1,173	\$ 3,299	\$ 3,250	\$ 2,521	\$ 2,524	\$ 2,697	\$ 2,617	\$ 2,270	\$ 1,749	\$ 48	\$ 53	\$ 99
P	Total revenues for residential customers	\$ 1,178,777	\$ 1,220,800	\$ 975,902	\$ 681,280	\$ 541,068	\$ 276,434	\$ 225,388	\$ 258,482	\$ 205,211	\$ 2,870	\$ 6,271	\$ 13,587
Q	Total number of new pay agreements for low income residential customers	18,831,324	\$ 17,720,079	\$ 13,069,726	\$ 7,699,161	\$ 6,643,650	\$ 3,698,143	\$ 3,392,054	\$ 3,128,344	\$ 2,839,636	\$ 3,872,817	\$ 6,280,611	\$ 15,078,595
R	Total dollar amount of new pay agreements for low income residential customers	72	102	111	100	107	67	64	31	54	3	1	4
S	Total number of new pay agreements for residential customers	22,841	\$ 43,859	\$ 43,913	\$ 39,386	\$ 35,085	\$ 18,528	\$ 19,119	\$ 6,223	\$ 13,288	\$ 371	\$ 11	\$ 461
T	Total dollar amount of new pay agreements for residential customers	488	521	637	682	664	336	291	319	173	234	222	327
		\$ 145,312	\$ 189,773	\$ 237,868	\$ 189,219	\$ 174,388	\$ 88,181	\$ 99,481	\$ 87,789	\$ 33,888	\$ 80,025	\$ 48,182	\$ 72,065

Calendar Year 2013

Task Description	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
A Number of residential customers	141,035	138,962	139,515	137,803	137,222	138,910	138,438	138,155	134,875	142,548	142,810	143,085
B Number of low income residential customers	2,886	5,134	6,643	6,110	6,206	6,325	6,318	6,132	7,025	611	599	1,000
C Total dollar amount of residential customers in arrears	\$ 5,821,272	\$ 6,128,974	\$ 7,278,073	\$ 7,505,330	\$ 8,321,342	\$ 7,681,710	\$ 7,163,036	\$ 6,784,417	\$ 5,971,851	\$ 6,752,983	\$ 6,559,364	\$ 6,940,812
D Number of residential customers in arrears	25,141	23,212	26,846	26,344	28,570	27,184	26,789	26,595	24,650	26,867	28,288	25,971
E Total dollar amount of low income residential customers in arrears	\$ 243,886	\$ 649,087	\$ 678,167	\$ 740,238	\$ 811,552	\$ 834,459	\$ 1,178,875	\$ 784,276	\$ 906,595	\$ 144,401	\$ 170,822	\$ 203,648
F Number of low income residential customers in arrears	950	1,894	1,720	2,053	2,376	2,422	3,392	2,408	2,845	396	502	474
G Number of residential delinquencies	398	519	548	597	764	814	986	1,220	1,154	558	584	352
H Number of low income residential delinquencies	7	8	44	65	72	118	64	79	82	0	0	0
I Number of residential average related restorations	242	399	540	327	470	431	446	613	602	1,086	689	285
J Number of low income residential average related restorations	33	30	43	0	64	78	52	64	47	91	71	61
K Total dollar amount of low income residential charge offs	\$ 1,823	\$ 206	\$ 120	\$ 13	\$ 3,515	\$ 287	\$ 27,733	\$ 2,383	\$ 4,848	\$ -	\$ 896	\$ 648
L Total dollar amount of residential charge offs	\$ 227,148	\$ 153,862	\$ 228,443	\$ 231,486	\$ 195,283	\$ 139,186	\$ 174,873	\$ 139,131	\$ 209,387	\$ 273,484	\$ 338,862	\$ 398,534
M The number of turn off notices issued to residential customers	20,019	20,285	19,570	19,845	21,872	19,421	15,509	15,812	11,148	18,920	15,205	20,280
N The number of turn off notices issued to low income residential customers	843	1,724	1,827	1,851	2,311	1,832	1,915	1,841	1,307	128	163	486
O Total revenue for low income residential customers	\$ 327,089	\$ 686,475	\$ 670,887	\$ 650,536	\$ 363,010	\$ 240,898	\$ 521,721	\$ 163,298	\$ 300,768	\$ 16,225	\$ 35,038	\$ 108,277
P Total revenue for residential customers	\$ 19,284,786	\$ 21,555,786	\$ 19,873,985	\$ 15,000,952	\$ 7,199,808	\$ 4,746,245	\$ 8,854,700	\$ 3,359,892	\$ 8,010,085	\$ 4,155,210	\$ 8,278,351	\$ 17,344,742
Q Total number of new pay agreements for low income residential customers	22	32	45	59	88	64	80	62	57	2	3	5
R Total dollar amount of new pay agreements for low income residential customers	\$ 8,433	\$ 16,703	\$ 32,228	\$ 42,370	\$ 33,064	\$ 31,099	\$ 22,736	\$ 24,142	\$ 16,748	\$ 8,087	\$ 1,522	\$ 2,504
S Total number of new pay agreements for residential customers	695	608	880	808	904	676	657	498	345	474	399	685
T Total dollar amount of new pay agreements for residential customers	\$ 171,879	\$ 207,550	\$ 336,171	\$ 384,702	\$ 317,111	\$ 225,353	\$ 177,855	\$ 139,875	\$ 89,556	\$ 111,271	\$ 89,396	\$ 152,571

Calendar Year 2014

Task	Description	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
A	Number of residential customers	143,434	141,039	141,122	140,767	140,403	140,137	139,721	139,612	142,331	143,504	143,527	143,325
B	Number of low income residential customers	1,180	4,034	3,993	3,892	3,768	3,700	3,684	3,480	0	0	1,003	1,724
C	Total dollar amount of residential customers in arrears	\$ 7,883,766	\$ 8,481,237	\$ 10,045,221	\$ 11,409,307	\$ 11,947,824	\$ 11,233,323	\$ 10,015,078	\$ 8,239,059	\$ 9,249,394	\$ 9,221,836	\$ 8,273,566	\$ 8,780,482
D	Number of residential customers in arrears	29,085	28,197	27,611	29,193	31,096	30,282	28,579	26,373	27,857	28,375	25,015	26,702
E	Total dollar amount of low income residential customers in arrears *	\$ 238,485	\$ 694,995	\$ 687,782	\$ 801,825	\$ 906,816	\$ 907,040	\$ 836,817	\$ 780,819	\$ -	\$ -	\$ 485,656	\$ 119,742
F	Number of low income residential customers in arrears *	615	1,893	1,786	1,861	2,020	2,025	1,870	1,759	0	0	809	326
G	Number of residential terminations	186	178	482	1,016	1,103	1,141	1,318	844	682	624	101	652
H	Number of low income residential terminations *	5	5	3	31	42	29	176	109	0	0	8	20
I	Number of residential average related restorations	180	82	287	610	714	861	507	607	444	881	870	520
J	Number of low income residential average related restorations *	15	34	42	61	56	6	48	76	0	0	346	20
K	Total dollar amount of low income residential charge offs *	\$ 669	\$ 3,800	\$ -	\$ -	\$ -	\$ -	\$ 1,441	\$ 783	\$ -	\$ -	\$ 2,317	\$ 471
L	Total dollar amount of residential charge offs	\$ 242,896	\$ 177,808	\$ 283,619	\$ 309,828	\$ 167,842	\$ 167,077	\$ 180,391	\$ 240,913	\$ 185,678	\$ 329,254	\$ 468,639	\$ 443,149
M	The number of turn off notices issued to residential customers	17,973	23,613	23,460	21,081	23,263	20,423	17,262	17,162	14,396	16,018	17,585	20,075
N	The number of turn off notices issued to low income residential customers *	289	2,189	1,884	1,484	1,551	1,363	1,179	1,232	0	0	489	760
O	Total revenues for low income residential customers *	\$ 169,086	\$ 669,522	\$ 653,272	\$ 414,205	\$ 230,489	\$ 121,801	\$ 98,026	\$ 84,670	\$ -	\$ -	\$ 18,646	\$ 148,605
P	Total revenues for residential customers	\$ 22,358,727	\$ 26,187,288	\$ 27,132,064	\$ 18,887,298	\$ 8,127,049	\$ 4,814,307	\$ 3,983,965	\$ 3,435,976	\$ 3,585,441	\$ 4,046,298	\$ 7,484,687	\$ 17,358,474
Q	Total number of new pay agreements for low income residential customers *	7	41	80	85	81	85	66	58	0	0	3	4
R	Total dollar amount of new pay agreements for low income residential customers *	\$ 2,263	\$ 14,727	\$ 32,482	\$ 49,538	\$ 32,713	\$ 32,809	\$ 26,890	\$ 16,228	\$ -	\$ -	\$ 486	\$ 1,807
S	Total number of new pay agreements for residential customers	870	1,054	1,312	1,278	1,223	1,060	772	597	567	714	539	1,083
T	Total dollar amount of new pay agreements for residential customers	\$ 280,141	\$ 353,569	\$ 589,157	\$ 634,060	\$ 641,145	\$ 397,645	\$ 239,138	\$ 205,815	\$ 179,001	\$ 202,588	\$ 136,820	\$ 294,610

Note: * Low-income numbers were adjusted for Sept. and October.

Calendar Year 2015

Task	Description	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
A	Number of residential customers	144,036	142,298	138,822	138,850	137,967	137,334	137,093	137,007	136,911	144,592	144,670	144,390
B	Number of low income residential customers	17,181	3,705	6,319	7,160	7,687	8,068	8,068	8,069	8,069	144,592	144,670	144,390
C	Total dollar amount of residential customers in arrears	\$ 8,724,655	\$ 8,868,424	\$ 11,130,377	\$ 12,907,086	\$ 12,592,653	\$ 11,418,386	\$ 10,884,416	\$ 9,846,856	\$ 9,288,652	\$ 10,474,572	\$ 9,507,072	\$ 9,894,155
D	Number of residential customers in arrears	27,183	24,248	26,346	29,610	29,863	28,467	28,318	28,600	28,220	28,784	27,745	29,516
E	Total dollar amount of low income residential customers in arrears	\$ 149,468	\$ 401,013	\$ 1,075,438	\$ 1,842,380	\$ 1,905,074	\$ 1,787,066	\$ 1,569,375	\$ 1,408,241	\$ 1,234,323	\$ 217,083	\$ 80,340	\$ 283,837
F	Number of low income residential customers in arrears	863	1,341	2,323	3,001	3,619	3,640	3,448	3,182	3,113	421	231	647
G	Number of residential renovations	155	304	298	298	549	728	793	858	866	398	428	502
H	Number of low income residential renovations	4	18	17	17	165	270	215	265	188	103	128	111
I	Number of residential arrears related restorations	167	283	81	81	371	367	443	689	857	774	410	431
J	Number of low income residential arrears related restorations	8	20	8	8	196	197	97	124	94	365	179	120
K	Total dollar amount of low income residential charge offs	\$ 1,759	\$ 1,510	\$ 1,825	\$ 5,564	\$ 153	\$ 5,728	\$ 7,303	\$ 3,367	\$ 7,891	\$ -	\$ -	\$ -
L	Total dollar amount of residential charge offs	\$ 332,286	\$ 283,283	\$ 412,188	\$ 480,746	\$ 285,637	\$ 244,233	\$ 289,075	\$ 207,410	\$ 195,178	\$ 271,812	\$ 433,517	\$ 378,840
M	The number of turn off notices issued to residential customers	17,051	22,183	20,797	17,751	21,043	20,318	17,655	12,866	12,887	17,841	17,776	18,548
N	The number of turn off notices issued to low income residential customers	423	1,578	2,287	2,203	3,003	3,122	2,852	1,894	1,533	130	184	485
O	Total revenues for low income residential customers	\$ 191,577	\$ 465,914	\$ 763,884	\$ 898,669	\$ 476,378	\$ 258,181	\$ 202,233	\$ 179,781	\$ 169,239	\$ 18,919	\$ 13,558	\$ 58,094
P	Total revenues for residential customers	\$ 22,291,087	\$ 21,841,133	\$ 22,927,569	\$ 13,665,789	\$ 6,819,578	\$ 4,598,927	\$ 3,612,564	\$ 3,286,052	\$ 3,333,727	\$ 4,308,783	\$ 8,433,020	\$ 10,655,726
Q	Total number of new pay agreements for low income residential customers	13	39	79	85	102	135	85	101	76	8	8	17
R	Total dollar amount of new pay agreements for low income residential customers	\$ 2,894	\$ 10,847	\$ 30,263	\$ 38,701	\$ 40,962	\$ 48,644	\$ 28,618	\$ 23,391	\$ 19,364	\$ 2,121	\$ 1,815	\$ 8,788
S	Total number of new pay agreements for residential customers	1,254	818	888	1,055	863	733	677	601	395	489	341	377
T	Total dollar amount of new pay agreements for residential customers	\$ 338,666	\$ 290,771	\$ 428,786	\$ 462,864	\$ 361,800	\$ 270,035	\$ 198,648	\$ 170,085	\$ 138,180	\$ 134,215	\$ 116,544	\$ 99,487

Note: In No RES enrollments were received from DDOE in January.

Calendar Year 2016

Task Description	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
A Number of residential customers	144,442	144,255	139,926	139,901	139,615	139,394	138,216	137,692	137,813	145,347	145,825	146,361
B Number of low income residential customers	1,676	2,167	7153	7,155	7,418	7,418	7,418	7,418	7,418	0	0	0
C Total dollar amount of residential customers in arrears	\$ 10,414,436	\$ 11,382,452	\$ 11,707,440	\$ 11,788,424	\$ 11,739,243	\$ 11,685,225	\$ 10,813,801	\$ 10,374,294	\$ 10,333,686	\$ 11,640,358	\$ 10,778,211	\$ 10,241,172
D Number of residential customers in arrears	34,298	34,328	28,812	30,589	32,072	32,471	30,480	27,425	27,203	30,642	29,511	27,070
E Total dollar amount of low income residential customers in arrears	\$ 383,123	\$ 484,984	\$ 1,493,165	\$ 1,558,385	\$ 1,546,792	\$ 1,631,699	\$ 1,595,684	\$ 1,724,921	\$ 1,895,182	\$ -	\$ -	\$ -
F Number of low income residential customers in arrears	800	1,133	3,071	3,065	3,031	3,313	3,299	3,443	3,356	0	0	0
G Number of residential terminations	0	41	41	405	405	384	670	776	339	514	828	178
H Number of low income residential terminations	84	132	132	69	69	47	83	67	64	0	0	0
I Number of residential arrange related terminations	16	45	45	846	548	188	402	428	314	727	535	383
J Number of low income residential arrange related terminations	87	97	97	125	125	20	58	35	69	0	0	0
K Total dollar amount of low income residential charge offs	\$ -	\$ -	\$ -	\$ 1,343	\$ 126	\$ 648	\$ 7,440	\$ 577	\$ 1,318	\$ -	\$ -	\$ -
L Total dollar amount of residential charge offs	\$ 370,068	\$ 292,604	\$ 419,815	\$ 344,423	\$ 221,320	\$ 213,402	\$ 284,142	\$ 130,136	\$ 200,334	\$ 390,383	\$ 253,815	\$ 186,186
M The number of turn off notices issued to residential customers	24,214	25,060	21,636	19,215	22,024	20,038	16,806	16,584	13,063	19,472	12,265	20,872
N The number of turn off notices issued to low income residential customers	845	1,104	2,814	2,210	2,584	2,407	1,924	2,621	2,034	0	0	0
O Total revenues for low income residential customers	\$ 84,876	\$ 139,116	\$ 372,718	\$ 415,088	\$ 346,162	\$ 285,027	\$ 181,665	\$ 183,484	\$ 165,438	\$ -	\$ -	\$ -
P Total revenues for residential customers	\$ 13,719,826	\$ 18,946,889	\$ 8,853,848	\$ 9,122,429	\$ 6,565,384	\$ 4,821,877	\$ 3,549,524	\$ 3,247,758	\$ 3,100,871	\$ 3,632,903	\$ 6,127,172	\$ 12,408,123
Q Total number of new pay agreements for low income residential customers	15	28	87	101	66	46	30	32	32	0	0	0
R Total dollar amount of new pay agreements for low income residential customers	\$ 2,703	\$ 8,896	\$ 32,891	\$ 37,848	\$ 28,781	\$ 20,231	\$ 10,198	\$ 14,717	\$ 6,350	\$ -	\$ -	\$ -
S Total number of new pay agreements for residential customers	318	463	538	677	646	304	187	333	266	155	122	123
T Total dollar amount of new pay agreements for residential customers	\$ 88,807	\$ 160,520	\$ 187,623	\$ 253,275	\$ 178,701	\$ 108,256	\$ 68,866	\$ 76,985	\$ 76,383	\$ 44,082	\$ 37,270	\$ 45,123

Note
 /a- Increase due to unprocessed enrollments
 /b updated column by adding 3rd party numbers which were omitted the previous month
 /c corrected customer count Oct-Feb
 /d no low income residential customer enrollments were received from DOE for November due to system issues at DOE
 /e due to late receipt of low income data from DOE, and system migration of accounts, the low-income data could not be processed in time to be included in this month's report.

Calendar Year 2017

Task	Description	Jan 16	Feb 16	Mar 16	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
A	Number of residential customers	148,087	148,307	144,215	143,613	141,783	141,194	140,887	140,882	140,589	140,945	141,061	140,883
B	Number of low income residential customers	6,583	6,523	6,470	6,892	6,342	6,570	6,871	7,308	7,361	7,294	7,294	7,294
C	Total dollar amount of residential customers in arrears	\$ 12,234,166	\$ 14,779,893	\$ 18,270,191	\$ 18,457,767	\$ 13,443,029	\$ 15,315,191	\$ 14,750,286	\$ 13,950,342	\$ 12,948,707	\$ 12,255,536	\$ 13,202,853	\$ 12,822,764
D	Number of residential customers in arrears	23,089	31,149	50,807	46,982	63,367	31,440	28,964	29,194	27,228	23,764	26,364	28,376
E	Total dollar amount of low income residential customers in arrears	\$ 894,317	\$ 1,030,555	\$ 1,267,947	\$ 1,773,849	\$ 1,325,283	\$ 1,949,742	\$ 1,987,868	\$ 2,146,407	\$ 1,525,608	\$ 1,801,857	\$ 484,349	\$ 635,118
F	Number of low income residential customers in arrears	1,873	2,011	2,805	3,586	4,245	3,896	3,728	4,078	3,814	3,278	877	1,237
G	Number of residential terminations	0	0	0	0	0	0	78	280	285	178	404	103
H	Number of low income residential terminations	0	0	0	0	0	0	23	94	61	33	132	25
I	Number of residential arrangement related terminations	0	0	0	0	0	0	41	60	172	126	208	147
J	Number of low income residential arrangement related terminations	0	0	0	0	0	0	0	18	56	35	136	65
K	Total dollar amount of low income residential charge offs	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ 19,521	\$ 8,559	\$ 3,033	\$ 1,502
L	Total dollar amount of residential charge offs	\$ 200,892	\$ 282,863	\$ 388,831	\$ 253,280	\$ 287,574	\$ 142,001	\$ 114,838	\$ 10,115	\$ 631,185	\$ 182,837	\$ 333,050	\$ 257,001
M	The number of turns off notices issued to residential customers	0	0	0	0	4,454	15,064	14,731	13,865	12,597	9,519	10,567	10,532
N	The number of turns off notices issued to low income residential customers	0	0	0	0	178	1,834	2,124	2,403	2,225	1,783	308	346
O	Total revenue for low income residential customers	\$ 785,747	\$ 622,887	\$ 606,237	\$ 346,537	\$ 159,094.87	\$ 273,171	\$ 230,506	\$ 155,848	\$ 115,858	\$ 118,678	\$ (11,280)	\$ 16,575
P	Total revenue for residential customers	\$ 19,195,615	\$ 14,780,987	\$ 13,487,801	\$ 9,228,032	\$ 3,881,750	\$ 4,564,555	\$ 3,716,217	\$ 3,727,942	\$ 3,462,447	\$ 3,460,899	\$ 8,113,575	\$ 13,894,248
Q	Total number of new pay agreements for low income residential customers	118	78	79	78	108	152	187	190	150	107	22	21
R	Total dollar amount of new pay agreements for low income residential customers	\$ 42,233	\$ 28,857	\$ 36,765	\$ 44,885	\$ 62,503	\$ 93,835	\$ 107,181	\$ 111,711	\$ 78,605	\$ 53,256	\$ 8,445	\$ 8,538
S	Total number of new pay agreements for residential customers	705	631	910	757	815	1,066	894	873	657	817	421	463
T	Total dollar amount of new pay agreements for residential customers	\$ 236,124	\$ 368,587	\$ 428,874	\$ 424,221	\$ 475,705	\$ 677,706	\$ 845,681	\$ 528,988	\$ 379,869	\$ 223,387	\$ 190,509	\$ 212,637

1a. Due to the SAP migration, the late payment feature has been deactivated and is not expected to be resumed until the May 2017 timeframe.

1b. As a result of the billing system stabilization process, data has been updated for January, February, and March.

1c. There was a system issue that impacted the financial write-off for July and August. After the issue was resolved, the balance eligible for write-off in July and August was picked up and written-off in September causing a higher write-off amount.

Calendar Year 2015

Task Description	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
A Number of residential customers	148,398	147,287	148,300	148,788	148,147	147,738	147,334	147,514	147,081	148,247	148,325	153,595
B Number of low income residential customers	4,113	4,400	5,435	5,004	6,286	6,672	6,877	6,854	6,744	6,580	6,488	0
C Total dollar amount of residential customers by amount	\$12,735,480	\$14,157,489	\$15,280,335	\$16,878,477	\$17,280,585	\$18,808,794	\$16,877,008	\$15,482,111	\$12,374,614	\$12,017,128	\$11,765,011	\$13,849,548
D Number of residential customers by amount	24,820	27,208	28,888	28,868	30,481	29,676	27,857	28,281	33,873	12,002	13,828	18,482
E Total dollar amount of low income residential customers by amount	\$898,301	\$1,032,492	\$1,417,828	\$1,317,815	\$2,103,828	\$2,415,530	\$2,488,538	\$2,335,944	\$1,868,888	\$1,812,208	\$1,443,450	\$0
F Number of low income residential customers by amount	1,861	2,071	2,803	2,433	3,478	3,831	3,803	3,878	2,438	2,294	2,380	0
G Number of residential customers by amount	0	12	38	318	434	280	270	228	48	63	78	43
H Number of low income residential customers by amount	0	12	4	28	120	62	75	63	9	27	28	0
I Number of residential customers by amount	0	3	31	171	253	182	118	119	54	58	73	43
J Number of low income residential customers by amount	0	5	4	14	87	72	48	49	14	25	25	0
K Total dollar amount of low income residential charge with	\$141	\$64	\$12,852	\$13,485	\$25,878	\$13,280	\$15,944	\$15,944	\$15,288	\$27,531	\$22,703	\$0
L Total dollar amount of residential charge with	\$454,723	\$394,873	\$391,453	\$317,586	\$483,583	\$348,114	\$27,008	\$283,746	\$323,408	\$403,153	\$1,076,182	\$233,497
M The number of term off notices served to residential customers	11,483	14,533	17,046	17,598	16,313	14,388	12,781	12,273	6,537	6,354	6,500	7,223
N The number of term off notices served to low income residential customers	881	782	842	1,343	1,801	1,860	2,185	2,083	1,231	1,421	1,159	8
O Total revenue for low income residential customers	11,728	633,338	318,344	\$325,008	\$704,844	\$85,188	\$84,441	\$118,881	\$38,468	\$12,821	\$38,837	\$0
P Total revenue for residential customers	\$21,725,540	\$18,894,885	\$14,571,008	\$12,425,314	\$8,188,877	\$3,535,680	\$3,084,118	\$2,322,298	\$2,203,081	\$3,571,734	\$8,084,877	\$13,288,144
Q Total number of new pay agreements for low income residential customers	61	64	127	77	87	69	60	61	19	31	22	0
R Total dollar amount of new pay agreements for low income residential customers	\$28,711	\$44,081	\$71,130	\$38,268	\$38,788	\$38,888	\$23,384	\$24,887	\$11,328	\$14,828	\$3,913	\$0
S Total number of new pay agreements for residential customers	783	849	1,235	834	837	384	357	358	111	140	122	154
T Total dollar amount of new pay agreements for residential customers	\$322,801	\$491,273	\$573,873	\$401,178	\$335,185	\$218,119	\$184,228	\$172,628	\$82,846	\$82,732	\$84,195	\$83,481

As no low income residential customer accounts were received from ODEE for December 2015 due to data issues

Calendar Year 2019

Task	Description	Jan/19	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec/19
A	Number of residential customers	154,245	152,158	150,586									
B	Number of low income residential customers	0	2,834	3,553									
C	Total dollar amount of residential customers in arrears	\$14,441,324	\$14,042,747	\$15,281,243									
D	Number of residential customers in arrears	21,469	22,988	24,786									
E	Total dollar amount of low income residential customers in arrears	\$0	\$751,383	\$883,711									
F	Number of low income residential customers in arrears	0	1,061	1,265									
G	Number of residential terminations	0	0	244									
H	Number of low income residential terminations	0	0	11									
I	Number of residential arrears related restorations	0	1	105									
J	Number of low income residential arrears related restorations	0	0	5									
K	Total dollar amount of low income residential charge offs	\$0	\$4,908	\$12,840									
L	Total dollar amount of residential charge offs	\$210,981	\$286,640	\$142,434									
M	The number of turn off notices issued to residential customers												
N	The number of turn off notices issued to low income residential customers	10,381	12,422	14,774									
O	Total revenues for low income residential customers	0	0	781									
P	Total revenues for residential customers	\$0	\$277,868	\$217,010									
Q	Total number of new pay agreements for low income residential customers	\$17,386,039	\$20,058,516	\$14,982,561									
R	Total dollar amount of new pay agreements for low income residential customers	0	18	40									
S	Total number of new pay agreements for residential customers	\$0	\$8,833	\$19,506									
T	Total dollar amount of new pay agreements for residential customers	483	462	680									
		\$219,307	\$224,210	\$379,586									

/a - no low income residential customer enrollments were received from DOEE for January due to data issues

CERTIFICATE OF SERVICE

I hereby certify that on this 16th day of April 2019, I caused copies of the foregoing Monthly Report to be mailed, postage prepaid, and/or electronically emailed to the following:

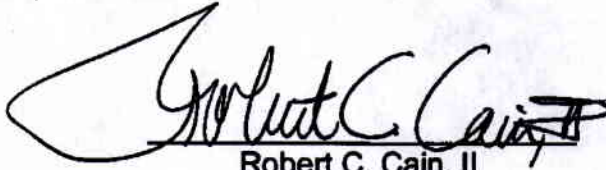
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