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October 21, 2019
Via Web Filing

Ms. Brinda Westbrook-Sedgwick, Commission Secretary
Public Service Commission of District of Columbia
1325 G ST NW
Suite 800
Washington, DC 20005

**RE: MassComm, LLC- Case No. TA-10-2
Revision to DC Tariff No. 2 – Local Exchange Services**

Dear Ms. Westbrook-Sedgwick:

Please accept the above referenced tariff filing submitted on behalf of MassComm, LLC. This filing introduces a tiered Collection Fee Schedule, Convenience Fee and increases the restoral charge for business customers. The Company's customers have been notified of this change via the enclosed message. The Company respectfully requests an effective date for this filing of November 1, 2019.

The following pages are included with this filing:

1 st Revised Page 2	Updates Check Sheet
1 st Revised Page 3	Updates Check Sheet
Section 2	
1 st Revised Page 21	Indicates text moved to Page 21.1
Original Page 21.1	Relocates text moved from Page 21 and Introduces Tiered Collection Fee
Section 5	
1 st Revised Page 5	Increases business Restoration of Service nonrecurring charge
1 st Revised Page 34	Revises description for Convenience Fee

Any questions you may have regarding this filing should be directed to my attention at 407-740-3031 or via email to stomas@inteserra.com. Thank you for your assistance in this matter.

Sincerely,

/s/Sharon Thomas

Sharon Thomas
Consultant

TMS: DCI1904

ST/im

BILL MESSAGE LANGUAGE

Effective with your next invoice, Windstream will be standardizing the Late Payment Collection Fee, which is applied to invoices with past due balances. This Late Payment Collection Fee will apply in addition to the current late payment fee. This Fee will help Windstream recover costs associated with the administration and collection of unpaid balances and is detailed below. Please note that there is no impact to customers who do not have an overdue balance. Should you have additional questions regarding this charge, please contact Customer Care at the number listed on the invoice.

Unpaid Balance	Collection Fee
\$0 - \$50	\$10.00
\$50.01 - \$150	\$12.50
\$150.01 - \$350	\$15.00
\$350.01 - \$500	\$20.00
\$500.01 - \$1000	\$25.00
\$1000.01 - \$3000	\$30.00
\$3000.01 - \$5000	\$40.00
Over \$5000	\$55.00

Starting Nov. 1, a Convenience Fee will be assessed on credit/debit card transactions. A fee discount is offered on cash payments (ACH or check). To avoid the convenience fee, login to your online account to update payment information to your bank account or contact us at 877-235-8552.

CHECK SHEET

Pages of this tariff, as indicated below, are effective as of the date shown at the bottom of the respective pages. Original and revised pages, as named below, comprise all changes from the original tariff and are currently in effect as of the date on the bottom of this page.

SECTION	PAGE	REVISION		SECTION	PAGE	REVISION	
	Title	Original		Section 2	16	Original	
Preface	1	Original			17	Original	
	2	1 st Revised	*		18	Original	
	3	1 st Revised	*		19	Original	
	4	Original			20	Original	
	5	Original			21	1 st Revised	*
	6	Original			21.1	Original	*
Section 1	1	Original			22	Original	
	2	Original			23	Original	
	3	Original			24	Original	
	4	Original			25	Original	
	5	Original			26	Original	
Section 2	1	Original			27	Original	
	2	Original			28	Original	
	3	Original			29	Original	
	4	Original			30	Original	
	5	Original			31	Original	
	6	Original			32	Original	
	7	Original			33	Original	
	8	Original			34	Original	
	9	Original			35	Original	
	10	Original			36	Original	
	11	Original			37	Original	
	12	Original			38	Original	
	13	Original					
	14	Original					
	15	Original					

CHECK SHEET

SECTION	PAGE	REVISION		SECTION	PAGE	REVISION
Section 3	1	Original		Section 5	12	Original
Section 4	1	Original			13	Original
	2	Original			14	Original
	3	Original			15	Original
	4	Original			16	Original
	5	Original			17	Original
	6	Original			18	Original
	7	Original			19	Original
	8	Original			20	Original
	9	Original			21	Original
	10	Original			22	Original
	11	Original			23	Original
	12	Original			24	Original
	13	Original			25	Original
	14	Original			26	Original
	15	Original			27	Original
	16	Original			28	Original
Section 5	1	Original			29	Original
	2	Original			30	Original
	3	Original			31	Original
	4	Original			32	Original
	5	1 st Revised	*		33	Original
	6	Original			34	1 st Revised
	7	Original			35	Original
	8	Original		Section 6	1	Original
	9	Original		Section 7	1	Original
	10	Original				
	11	Original				

SECTION 2.0 - REGULATIONS, (CONT'D.)**2.5 Payment Arrangements, (Cont'd.)****2.5.2 Billing and Collection of Charges, (Cont'd.)**

- C.** When service does not begin on the first day of the month, or end on the last day of the month, the charge for the fraction of the month in which service was furnished will be calculated on a pro rata basis. For this purpose, every month is considered to have thirty (30) days.
- D.** Billing of the Customer by the Company will begin on the Service Commencement Date, which is the first day following the date on which the Company notifies the Customer that the service or facility is available for use, except that the Service Commencement Date may be postponed by mutual agreement of the parties, or if the service or facility does not conform to standards set forth in this tariff or the Service Order. Billing accrues through and includes the day that the service, circuit, arrangement or component is discontinued.
- E.** Customer's bills for telephone service are due on the due date specified on their bill. A customer is in default unless full payment is made on or before the due date. If a bill is not paid in full, a late charge of 1.5% per month will be applied against all balances that are past due. Terms apply as well to any payments received by the Company where the funds are not immediately available upon presentment. For an account to be brought current, both the overdue balance and any outstanding finance charges must be paid in full. For partial payment received, finance charges will continue to be applied against the amount of the bill's outstanding balance until full payment of both the outstanding balance and any outstanding finance charges are received. A minimum finance charge of \$5 will be applied if an invoice is past due.

Certain material previously found on this page is now located on Page 21.1

(M)

SECTION 2.0 - REGULATIONS, (CONT'D.)

2.5 Payment Arrangements, (Cont'd.)

2.5.2 Billing and Collection of Charges, (Cont'd.)

E. (Cont'd.)

A Collection Fee in addition to the Late Payment Charge of one and one half percent (1.5%) of the unpaid balance will be applied to the accounts of business subscribers with any unpaid balance when the previous month's bill has not been paid in full prior to the next billing date.

(N)

<u>Unpaid Balance</u>	<u>Collection Fee</u>
\$0 - \$50	\$10.00
\$50.01 - \$150	\$12.50
\$150.01 - \$350	\$15.00
\$350.01 - \$500	\$20.00
\$500.01 - \$1000	\$25.00
\$1000.01 - \$3000	\$30.00
\$3000.01 - \$5000	\$40.00
Over \$5000	\$55.00

(N)

F. The Customer will be assessed a charge of twenty-five dollars (\$25.00) for each check submitted by the Customer to the Company that a financial institution refuses to honor.

(M)

G. If service is disconnected by the Company in accordance with Section 2.5.6 following and later restored, restoration of service will be subject to all applicable installation charges.

H. The security of the Customer's PIN is the responsibility of the Customer. All calls placed using a PIN shall be billed to and shall be the obligation of the Customer. The Customer shall not be responsible for charges in connection with the unauthorized use of PINs arising after the Customer notifies the Company of the loss, theft, or other breach of security of such PINS.

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Certain material now found on this page was previously located on Page 21.

SECTION 5.0 - MISCELLANEOUS SERVICES AND RATES, (CONT'D.)

5.2 Restoration of Service

When a Customer's local exchange service has been suspended because of non-payment of charges, a non-recurring Service Restoral Charge will apply to each line restored. In the event that Local Exchange Service is terminated following suspension the Line Connection Charge as described in 5.1 is applicable in lieu of the Service Restoral Charge to reestablish service. Premises Work charges may also be applicable.

	Residence	Business	
Per occasion, per line	\$29.99	\$100.00	(I)

SECTION 5.0 - MISCELLANEOUS SERVICES AND RATES, (CONT'D.)

5.14 Carrier Cost Recovery Fee

Carrier Cost Recovery Fee will be assessed on Local Lines to Residential and Business Customers. This assessment will help recover increased network access costs due to regulatory changes.

5.14.1 Monthly Fee

Business, per line	\$1.00
Residential, per line	\$1.00

5.15 Credit Card Convenience Fee

In the event a business Customer makes a one-time or recurring payment using a credit card, a Convenience Fee Charge may apply. Any payments for a deposit or advance payment to establish new service are excluded from the Convenience Fee Charge. This charge does not apply to residential Customers or to business Customers that make payment using their financial institution's bill payment service, Customers with negotiated contracts that do not allow the assessment of this fee, or Customers without a computer. This fee will be assessed at the point of payment and will not appear on the Customer's invoice.

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