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October 25, 2019
Via Web Filing

Ms. Brinda Westbrook-Sedgwick, Commission Secretary
Public Service Commission of District of Columbia
1325 G ST NW
Suite 800
Washington, DC 20005

**RE: Business Telecom, LLC d/b/a EarthLink Business III
Revision to District of Columbia Tariff No. 5 (General Regulations Tariff)**

Dear Ms. Westbrook-Sedgwick:

Please accept the original of the above referenced tariff filing submitted on behalf of Business Telecom, LLC d/b/a EarthLink Business III. This filing introduces a Tiered Collection Fee Schedule and a Convenience Fee for Business Customers. The Company's Customers have been notified of these changes via the enclosed message. The Company respectfully requests an effective date for this filing of November 1, 2019.

The following tariff pages are included with this filing:

7th Revised Page 1 – Updates Check Sheet
1st Revised Page 37 – Introduces Convenience Fee
2nd Revised Page 39 – Introduces Tiered Collection Fee Schedule

Any questions you may have regarding this filing should be directed to my attention at 407-740-3031 or via email to sthomas@inteserra.com. Thank you for your assistance in this matter.

Sincerely,

/s/Sharon Thomas

Sharon Thomas
Consultant

tms: DC1902

Enclosures
ST/rs

BILL MESSAGES

Effective with your next invoice, Windstream will be standardizing the Late Payment Collection Fee, which is applied to invoices with past due balances. This Late Payment Collection Fee will apply in addition to the current late payment fee. This Fee will help Windstream recover costs associated with the administration and collection of unpaid balances and is detailed below. Please note that there is no impact to customers who do not have an overdue balance. Should you have additional questions regarding this charge, please contact Customer Care at the number listed on the invoice.

es

Unpaid Balance	Collection Fee
\$0 - \$50	\$10.00
\$50.01 - \$150	\$12.50
\$150.01 - \$350	\$15.00
\$350.01 - \$500	\$20.00
\$500.01 - \$1000	\$25.00
\$1000.01 - \$3000	\$30.00
\$3000.01 - \$5000	\$40.00
Over \$5000	\$55.00

Starting Nov. 1, a Convenience Fee will be assessed on credit/debit card transactions. A fee discount is offered on cash payments (ACH or check). To avoid the convenience fee, login to your online account to update payment information to your bank account or contact us at 877-235-8552.

END USER GENERAL REGULATIONS TARIFF

CHECK SHEET

The Title Page and pages listed below of this tariff are effective as of the date shown. Revised sheets contain all changes from the original tariff that are in effect as of the date indicated.

<u>Page</u>	<u>Revision</u>		<u>Page</u>	<u>Revision</u>		<u>Page</u>	<u>Revision</u>
Title	Original		26	Original		51	Original
1	7 th Revised	*	27	Original		52	Original
2	5 th Revised		28	Original		53	Original
3	Original		29	Original		54	Original
4	Original		30	Original		55	Original
5	Original		31	Original		56	Original
6	Original		32	Original		57	Original
7	Original		33	Original		58	Original
8	Original		34	Original		59	Original
9	Original		35	Original		60	Original
10	Original		36	Original		61	Original
11	Original		37	1 st Revised	*	62	Original
12	Original		38	Original		63	Original
13	Original		39	2 nd Revised	*	64	Original
14	Original		40	Original		65	Original
15	Original		41	Original		66	Original
16	Original		42	Original		67	Original
17	Original		43	Original		68	Original
18	Original		44	Original		69	1 st Revised
19	Original		45	Original		70	Original
20	Original		45.1	Original		71	Original
21	Original		46	Original		72	Original
22	Original		47	Original		73	Original
23	Original		48	Original		74	Original
24	Original		49	Original		75	Original
25	Original		50	Original			

* Pages included in this filing.

Issued: October 25, 2019

Effective: November 1, 2019

By: Senior Regulatory Counsel
4001 Rodney Parham Rd.
Little Rock, AR 72212

END USER GENERAL REGULATIONS TARIFF

SECTION 2 - RULES AND REGULATIONS (CONT'D.)

2.6 Payment Arrangements (Cont'd.)

2.6.1 Payment for Service (Cont'd.)

- E. If the Customer pays via bank draft or credit card draft, the Customer's account will be drafted within 14 days after the conclusion of the billing cycle for the full amount due. In order to cancel a bank draft or credit card draft written notification must be received by the Company at least ten (10) business days prior to the conclusion of the Customer's current billing cycle. Upon receipt of notice to cancel a bank draft or credit card draft, the Customer shall the Company to make all credit inquiries necessary to make a determination regarding the extension of credit terms to the Customer and the Company reserves its right to require security deposits pursuant to Section 2.5.

F. Convenience Fee

(N)

In the event a business Customer makes a one-time or recurring payment using a credit card, a Convenience Fee Charge may apply. Any payments for a deposit or advance payment to establish new service are excluded from the Convenience Fee Charge. This charge does not apply to residential Customers or to business Customers that make payment using their financial institution's bill payment service, Customers with negotiated contracts that do not allow the assessment of this fee, or Customers without a computer. This fee will be assessed at the point of payment and will not appear on the Customer's invoice.

(N)

- G. The Customer is responsible for all state and local taxes (i.e., gross receipts tax, sales tax, municipal utilities tax) which are listed as separate line items and are not included in the rates quoted in this tariff. The Customer is also responsible for the payment of any sales, use, gross receipts, excise, access or other local, state and federal taxes, charges or surcharges (however designated) excluding taxes on the Company's net income, imposed on or based upon the provision, sale or use of Local Services. It shall be the responsibility of the Customer to pay any such taxes that subsequently become applicable retroactively. Any taxes imposed by a local jurisdiction (e.g., county and municipal taxes, including but not limited to franchise fees and license fees) will only be recovered from those Customers located in the affected jurisdiction.

(T)

END USER GENERAL REGULATIONS TARIFF

SECTION 2 - RULES AND REGULATIONS (CONT'D.)

2.6 Payment Arrangements (Cont'd.)

2.6.2 Billing and Collection of Charges (Cont'd.)

D. Billing of the Customer by the Company will begin on the Service Commencement Date, which is the day on which the Company notifies the Customer that the service or facility is available for use, except that the Service Commencement Date may be postponed by mutual agreement of the parties, or if the service or facility does not conform to standards set forth in this tariff or the Service Order. Billing accrues through and includes the day that the service, circuit, arrangement or component is discontinued.

E. All past due amounts shall bear interest at 1.5% per month for. Such amount will apply to checks or drafts presented for payment which are returned, plus an additional service charge up to the maximum allowed by law. If an attorney or collection agency is required to collect any amounts due, the Customer shall pay the Company's reasonable costs. A late payment charge is not applicable to subsequent rebilling of any amount to which a late payment charge has already been applied. Late payment charges are to be applied without discrimination.

A Collection Fee in addition to the Late Payment Charge of one- and one-half percent (1.5%) of the unpaid balance will be applied to the accounts of business subscribers with any unpaid balance when the previous month's bill has not been paid in full prior to the next billing date.

<u>Unpaid Balance</u>	<u>Collection Fee</u>
\$0 - \$50	\$10.00
\$50.01 - \$150	\$12.50 (I)
\$150.01 - \$350	\$15.00 (I)
\$350.01 - \$500	\$20.00 (I)
\$500.01 - \$1000	\$25.00 (I)
\$1000.01 - \$3000	\$30.00 (I)
\$3000.01 - \$5000	\$40.00 (I)
Over \$5000	\$55.00 (I)

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