

Andrea H. Harper
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December 5, 2019

Ms. Brinda Westbrook-Sedgwick
Commission Secretary
Public Service Commission
of the District of Columbia
1325 G Street, N.W., Suite 800
Washington DC, 20005

Re: Rider SCADRRC

Dear Ms. Westbrook-Sedgwick:

Attached please find Potomac Electric Power Company's ("Pepco") sample customer communication letters regarding the Experimental Senior Citizen and Disabled Resident Rate Credit ("SCADRRC"). This filing is being made to comport with Order No. 19741.

Please feel free to contact me if you have any questions regarding this matter.

Sincerely,


Andrea H. Harper

Enclosure:

cc: All Parties of Record



An Exelon Company

E M. TOLSON
706 NICHOLSON ST NW
WASHINGTON DC 20011-2005

Service Address:
706 NICHOLSON ST NW
WASHINGTON DC 20011

RE: Account 5501 4046 522

Senior Citizens and Disabled Residents Credit

Dear Customer,

At Pepco, we are committed to providing safe, reliable, affordable, and sustainable energy to our customers and communities. As a part of that commitment, we are pleased to inform you that you have been enrolled in the Senior Citizens and Disabled Residents Rate Credit (SCDRC) program.

The SCDRC program is for customers in the District of Columbia who are currently receiving the DC Homestead Deduction and Senior Citizen or Disabled Property Owner Tax Relief. With your enrollment in the program, you will receive a \$7.50 credit on your electric bill each month.

Enrollment is automatic and there is nothing for you to do. The credit will appear on your bill beginning in January and will continue each month. If you would like to opt out of the program, please contact Pepco at 202-496-5830.

If you are a current customer re-establishing your electric service account, welcome back. Your credit will appear on your next bill.

Below is an example of the credit line item that will appear on your monthly billing statement.

Senior Citizens and Disabled Resident Credit - \$7.50

Enrollment is automatic; however, you will be un-enrolled if:

- You sign up for the Residential Aid Discount (RAD) Program;
- You move out and your account is final billed;
- Your service is disconnected for nonpayment and remains disconnected for more than 9 days; or,
- You opt out of the program.

If your service is disconnected for nonpayment and restored 9 or more days later, please contact Pepco customer service at 202-496-5830 to get back on the program and receive your monthly credit.

If you have any questions about the SCDRC program, please contact our Energy Assistance Team at 202-496-5830 between the hours of 7:30 am and 4:30 pm, Monday through Friday.

Sincerely,
Customer Care



An Exelon Company

ANN MACK
233 57TH PL NE
WASHINGTON DC 20019

Service Address:
233 57TH PL NE
WASHINGTON DC 20019

RE: Account 5000 4986 381
Senior Citizens and Disabled Residents Credit

Dear Customer,

Our records indicate your enrollment status for the Senior Citizens and Disabled Residents Credit program has changed, and you have been unenrolled for the following reason:

- ☐ Enrollment in the Residential Aid Discount Program (RAD).
- ☒ Opt-Out of the Senior Citizens and Disabled Residential Credit program (SCDRC).
- ☐ Move-Out request received for the account number above or disconnection for nonpayment and service disconnected for more than 9 days.

As a reminder, customers enrolled in the SCDRC will be automatically unenrolled in the SCDRC program if they enroll in the RAD program at any time during the enrollment year.

If your service was disconnected for nonpayment and restored 9 or more days later, please contact Pepco to get back on the program and receive your monthly credit.

Should you have any questions, please contact our Energy Assistance Team at 202-496-5830 between the hours of 7:30 am and 4:30 pm Monday through Friday.

Sincerely,
Customer Care



An Exelon Company

ELIZABETH EIRICH
4301 MILITARY RD NW # 408
WASHINGTON DC 20015-2139

Service Address:
4301 MILITARY RD NW # 408
WASHINGTON DC 20015-2139

RE: Account 5000 1315 337
Senior Citizens and Disabled Residents Credit

Dear Customer,

Our records indicate your enrollment status for the Senior Citizens and Disabled Residents Credit program has changed, and you have been unenrolled for the following reason:

- ☐ Enrollment in the Residential Aid Discount Program (RAD).
- ☐ Opt-Out of the Senior Citizens and Disabled Residential Credit program (SCDRC).
- ☒ Move-Out request received for the account number above or disconnection for nonpayment and service disconnected for more than 9 days.

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Should you have any questions, please contact our Energy Assistance Team at 202-496-5830 between the hours of 7:30 am and 4:30 pm Monday through Friday.

Sincerely,
Customer Care



An Exelon Company

KENNETH G DECELL
FLORENCE A DECELL
3736 ALTON PL NW
WASHINGTON DC 20016-2206

Service Address:
3736 ALTON PL NW
WASHINGTON DC 20016

RE: Account 5502 1771 484
Senior Citizens and Disabled Residents Credit

Dear Customer,

Our records indicate your enrollment status for the Senior Citizens and Disabled Residents Credit program has changed, and you have been unenrolled for the following reason:

- ☒ Enrollment in the Residential Aid Discount Program (RAD).
- ☐ Opt-Out of the Senior Citizens and Disabled Residential Credit program (SCDRC).
- ☐ Move-Out request received for the account number above or disconnection for nonpayment and service disconnected for more than 9 days.

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Sincerely,
Customer Care

CERTIFICATE OF SERVICE

I hereby certify that a copy of Potomac Electric Power Company's Sample Customer Communication Letters was sent to the recipients listed below on December 5, 2019 by electronic mail.

Ms. Brinda Westbrook-Sedgwick
Commission Secretary
Public Service Commission
of the District of Columbia
1325 G Street N.W. Suite 800
Washington, DC 20005
bwestbrook@psc.dc.gov

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People's Counsel
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Washington, DC 20036
f Francis@aoba-metro.org


Andrea H. Harper